

SARATOGA Docket: 1380800 - 71859		
Item	Document	
1.	<u>Request/approval to study for discontinuance</u> (05/09/2011)	✓
2.	<u>Notice (if appropriate) to Headquarters of suspension</u>	✓
3.	<u>Notice (if appropriate) to customers/district personnel of suspension</u>	✓
4.	<u>Highway map with community highlighted</u> (05/06/2011)	✓
5.	<u>Eviction notice (if appropriate)</u> (05/06/2011)	✓
6.	<u>Building inspection report and original photos of building deficiencies (if appropriate)</u> (06/03/2011)	✓
7.	<u>Post Office and community photos</u> (06/03/2011)	✓
8.	<u>PS Form 150, Postmaster Workload Information</u> (06/03/2011)	✓
9.	<u>Worksheet for calculating work service credit</u> (06/03/2011)	✓
10.	<u>Window transaction record</u> (05/25/2011)	✓
11.	<u>Record of incoming mail</u> (05/25/2011)	✓
12.	<u>Record of dispatched mail</u> (05/25/2011)	✓
13.	<u>Administrative postmaster/OIC comments</u> (05/07/2011)	✓
14.	<u>Inspection Service/local law enforcement vandalism reports</u> (05/11/2011)	✓
15.	<u>Post Office fact sheet</u> (06/03/2011)	✓
16.	<u>Community fact sheet</u> (06/03/2011)	✓
17.	<u>Alternate service options/cost analysis</u> (06/03/2011)	✓
18.	<u>Form 4920, Post Office Fact Sheet</u> (06/03/2011)	✓
19.	<u>Reccomendation and Service Replacement Type</u> (06/03/2011)	✓
20.	<u>Questionnaire instruction letter to postmaster/OIC</u> (06/27/2011)	✓
21.	<u>Cover letter, questionnaire, and enclosures</u> (06/08/2011)	✓
22.	<u>Returned customer questionnaires and Postal Service response letters</u> (06/08/2011)	✓
23.	<u>Analysis of questionnaires</u> (06/28/2011)	✓
24.	<u>Community-meeting roster</u> (06/28/2011)	✓
25.	<u>Community meeting analysis</u> (06/28/2011)	✓

26.	<u>Community meeting letter</u> (06/09/2011)	✓	
27.	<u>Petition and Postal Service response letter (if appropriate)</u> (01/01/1900)	✓	
28.	<u>Congressional inquiry and Postal Service response letter (if appropriate)</u> (06/06/2011)	✓	
29.	<u>Proposal checklist</u> (06/03/2011)	✓	
30.	<u>District notification to Government Affairs</u> (06/29/2011)	✓	
31.	<u>Instructions to postmaster/OIC to post proposal</u> (06/28/2011)	✓	
32.	<u>Invitation for comments exhibit</u> (06/29/2011)	✓	
33.	<u>Proposal exhibit</u>	✓	
34.	<u>Comment form exhibit</u> (06/28/2011)	✓	
35.	<u>Instructions for postmaster/OIC to remove proposal</u> (08/31/2011)	✓	
36.	<u>Round-date stamped proposals and invitations for comments from affected offices</u> (09/06/2011)	✓	
37.	<u>Notification of taking proposal and comments under internal consideration</u> (08/31/2011)	✓	
38.	<u>Proposal comments and Postal Service response letters</u> (09/06/2011)	✓	
39.	<u>Premature Postal Regulatory Commission appeal and Postal Service response letter (if appropriate)</u> ()	✓	
40.	<u>Analysis of comments</u> (09/06/2011)	✓	
41.	<u>Revised proposal (if appropriate)</u> (09/06/2011)	✓	
42.	<u>Updated PS Form 4920 (if appropriate)</u> (06/03/2011)	✓	
43.	<u>Certification of record</u> (09/06/2011)		
44.	<u>Log of Post Office discontinuance actions</u> (09/06/2011)	✓	
45.	<u>Transmittal to vice president, Delivery and Retail, from district manager, Customer Service and Sales</u> (09/06/2011)	✓	
46.	<u>Headquarters' acknowledgment of receipt of record</u> (09/11/2011)	✓	
47.	<u>Final determination transmittal letter from Headquarters</u> (09/26/2011)	✓	
48.	<u>Instruction letter to postmaster/OIC on posting</u> (09/29/2011)	✓	
49.	<u>Round-date stamped final determination cover sheets</u> (11/01/2011)	✓	
50.	<u>Postal Bulletin Post Office Change Announcement</u> ()	✓	
51.	<u>Vice president, Delivery and Retail, instruction letter</u> (09/26/2011)	✓	



05/09/2011

DAVID CAMP  
DISTRICT MANAGER  
ARKANSAS PFC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the AR04 congressional district.

Post Office Name:	SARATOGA
Zip+4 Code:	71859-9998
EAS Level:	11
Finance Number:	047857
County:	Howard
Proposed Admin Office:	COLUMBUS
ADMIN Miles Away:	5.6
Near Office Name:	COLUMBUS
Near Miles Away:	5.6
Number of Customers:	
Post Office Box:	102
General Delivery:	0
Rural Route (RR):	0
Highway Contract Route (HCR):	0
Intermediate RR:	155
Intermediate HCR:	0
City Delivery:	0
Total Customers:	257
ZIP Code Change:	Yes <input type="checkbox"/> NO <input checked="" type="checkbox"/> ZIP Code
Maintain Town Name:	Yes <input checked="" type="checkbox"/> NO <input type="checkbox"/>

The above office became vacant when the postmaster resigned on 01/08/2011.

This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

DENNIS SCHNEBELEN  
Manager, Post Office Operations

Approval to Study for Discontinuance:

DAVID CAMP  
DISTRICT MANAGER  
ARKANSAS PFC

05/09/2011

DATE

cc: Area Manager, Public Affairs and Communication



Docket: 1380800

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**NOTICE OF POST OFFICE EMERGENCY SUSPENSION**

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**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: 4th County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/06/2011  
Fax No: (650) 577-5059



NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

A. Office

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: 4th County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no Emergency Suspension for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 05/06/2011  
Fax No: (650) 577-5059



A service of



# Post Office™ Locations

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DOCKET NO.

ITEM NO.

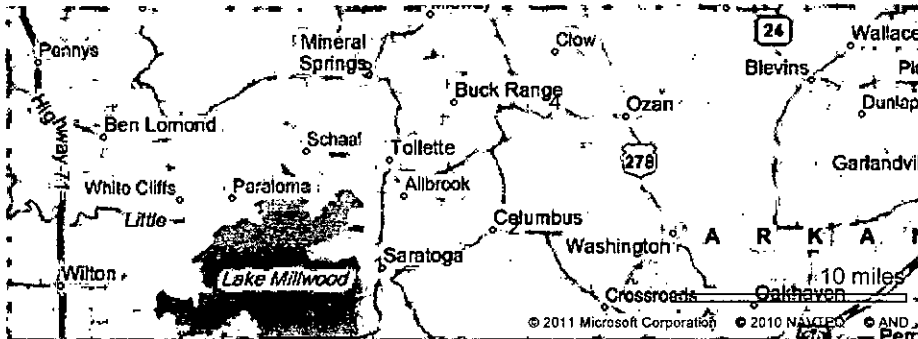
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## Post Office™ Locations near 71859



- |   |   |   |
|---|---|---|
| <p><b>1</b> <b>Post Office™</b><br/><b>Location -</b><br/><b>SARATOGA</b><br/>1948 MAIN ST<br/>SARATOGA, AR<br/>71859-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(870) 388-9210</p> <p><span style="border: 1px solid black; padding: 2px;">1.5 mi</span></p>               | <p><b>Business Hours</b><br/>Mon-Fri<br/>7:30am-12:15pm<br/>1:30pm-4:00pm<br/>Sat<br/>8:30am-10:00am<br/>Sun<br/>closed</p> | <p><b>Services</b><br/><a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please check link for business hours.</p> |
| <p><b>2</b> <b>Post Office™</b><br/><b>Location -</b><br/><b>COLUMBUS</b><br/>2803 HIGHWAY 73 W<br/>COLUMBUS, AR<br/>71831-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(870) 983-2875</p> <p><span style="border: 1px solid black; padding: 2px;">5.7 mi</span></p>          | <p><b>Business Hours</b><br/>Mon-Sat<br/>8:30am-2:30pm<br/>Sun<br/>closed</p>   | <p><b>Services</b><br/><a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please check link for business hours.</p> |
| <p><b>3</b> <b>Post Office™</b><br/><b>Location -</b><br/><b>MINERAL SPRINGS</b><br/>501 E RUNNELS ST<br/>MINERAL SPRINGS, AR 71851-9998<br/>(800) ASK-USPS<br/>(800) 275-8777<br/>(870) 287-4300</p> <p><span style="border: 1px solid black; padding: 2px;">7.0 mi</span></p> | <p><b>Business Hours</b><br/>Mon-Fri<br/>8:00am-12:00pm<br/>1:00pm-4:30pm<br/>Sat-Sun<br/>closed</p>                        | <p><b>Services</b><br/><a href="#">PO Boxes Online</a></p> <p>Service hours may vary. Please check link for business hours.</p> |

**4 Post Office™****Location - OZAN**

6181 HIGHWAY 278

W

OZAN, AR 71855-9998

(800) ASK-USPS

(800) 275-8777

(870) 983-2367

9.3 mi

**Business Hours**

Mon-Fri

8:00am-12:00pm

1:00pm-4:00pm

Sat

8:00am-9:00am

Sun

closed

**Services**PO Boxes OnlineService hours may vary. Please  
check link for business hours.

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**People and Business Search** Find people and businesses at [WhitePages.com](http://WhitePages.com)People SearchSearch for a person and  
perform a reverse lookup  
on phone numbers and  
addresses.Business SearchSearch for a business by name or  
category nationwide.Reverse Phone Number

See who is calling you

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Eviction Notice

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**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

There was no eviction notice for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 06/03/2011  
Fax No: (650) 577-5059





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**Building Inspection Report**

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**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

• There was no building inspection report nor photos for this office

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 06/03/2011  
Fax No: (650) 577-5059

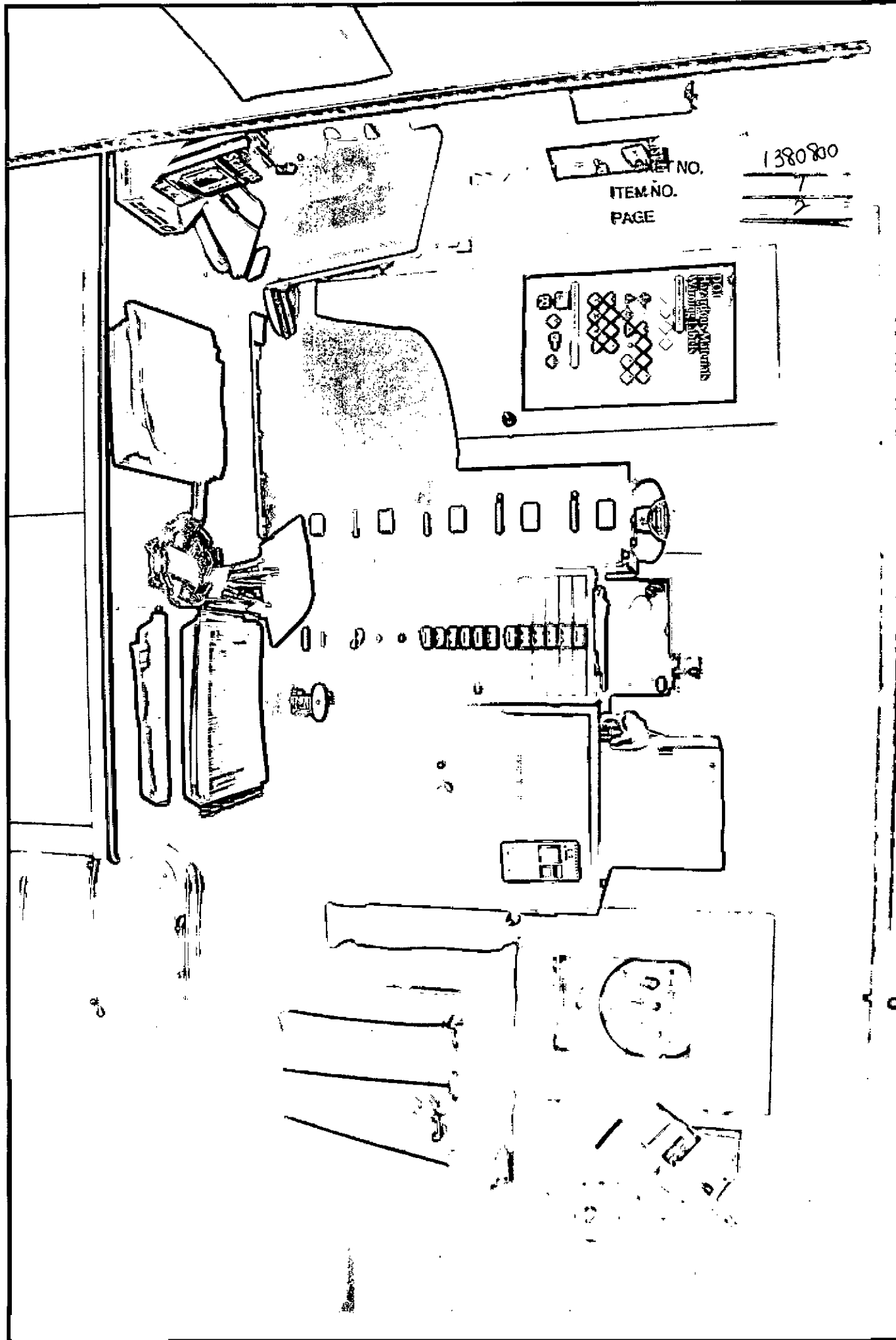
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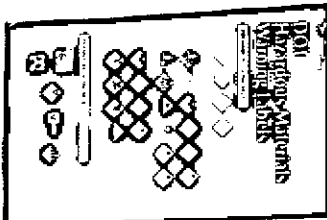
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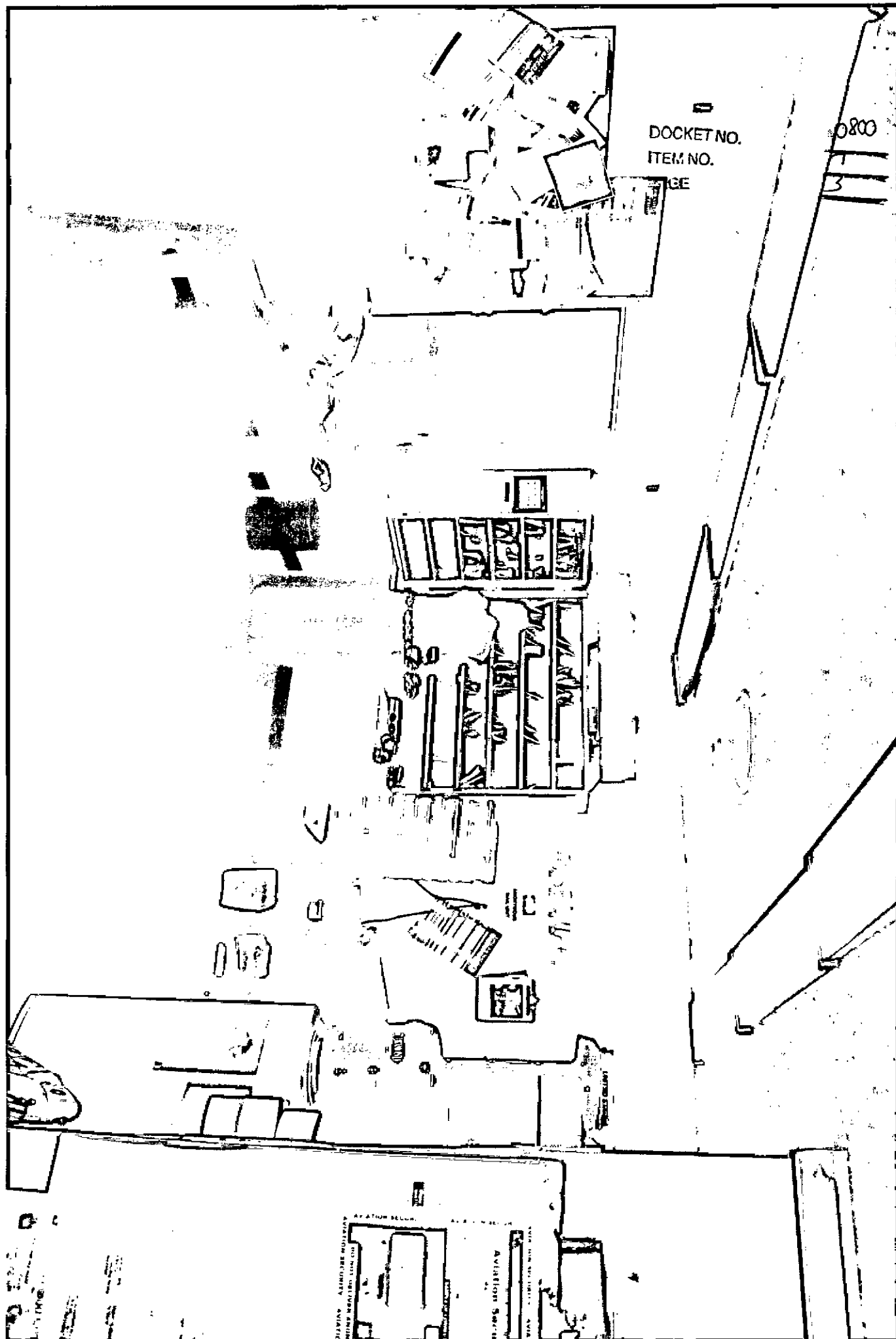




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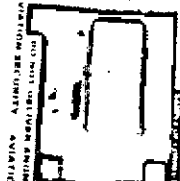




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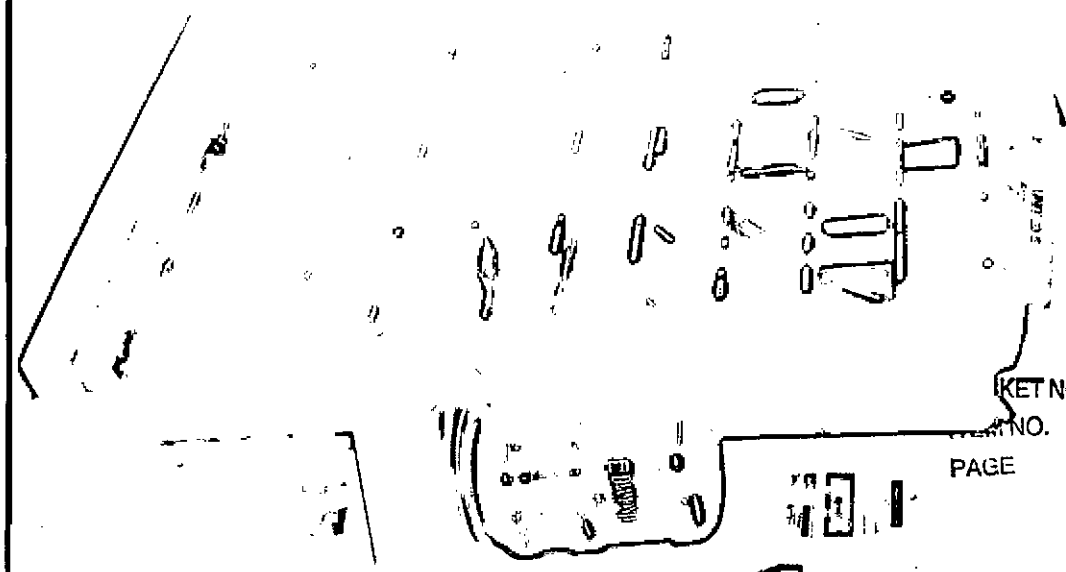
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AVIATION SECURITY





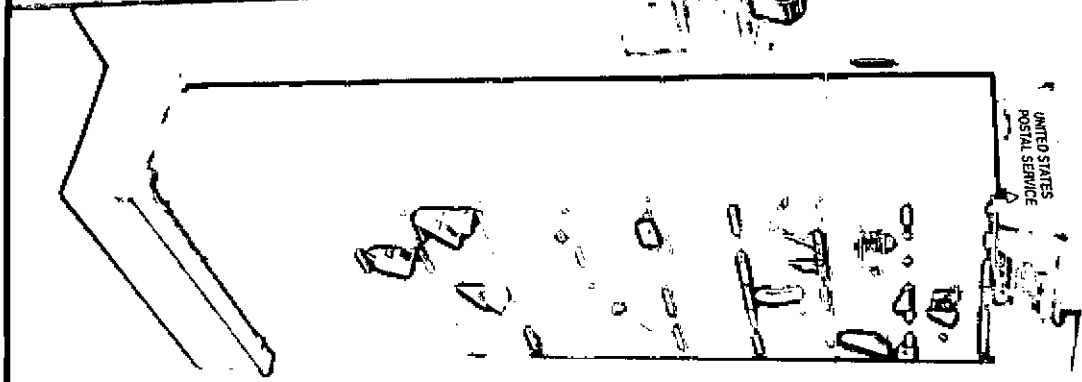


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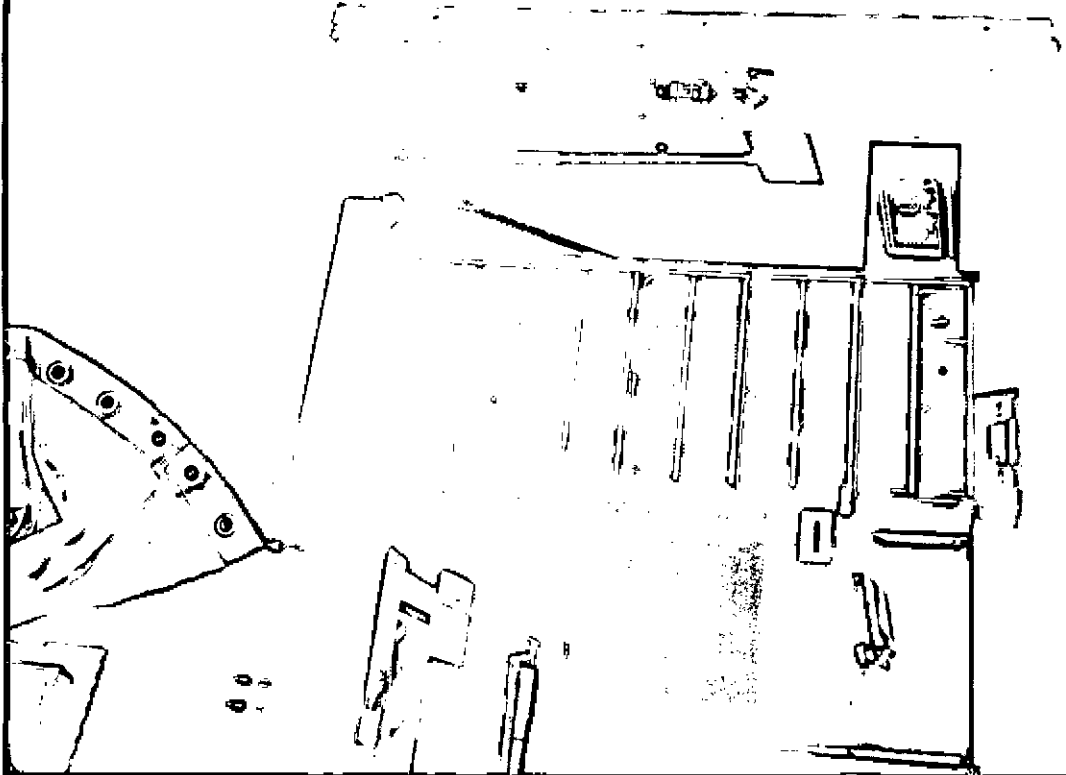
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UNITED STATES  
POSTAL SERVICE



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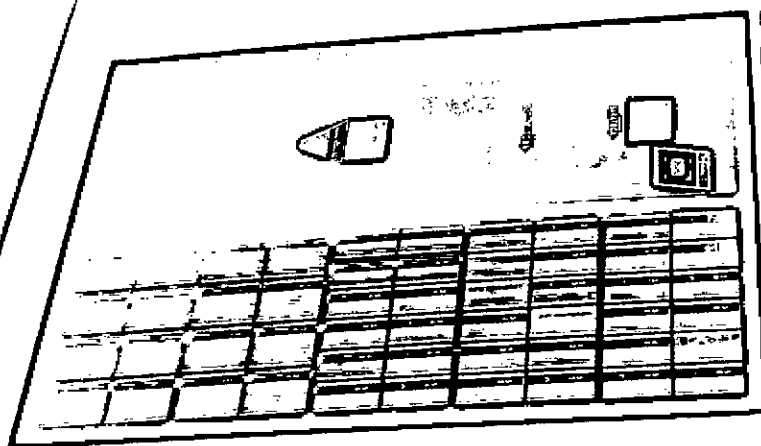
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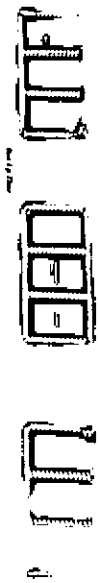
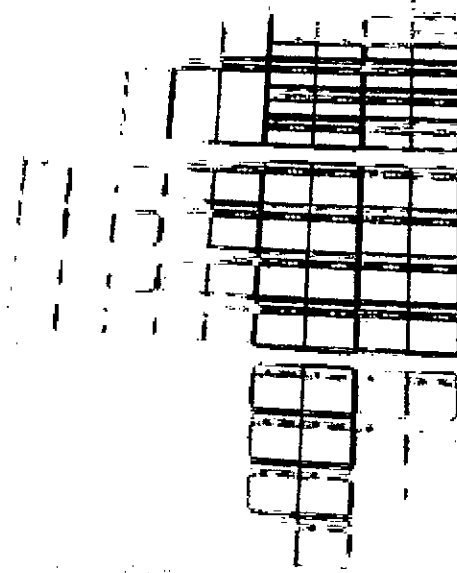
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Don't forget  
to check the  
date and  
time



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UNITED STATES  
POST OFFICE  
SAVAT GA ARKANSAS  
71859

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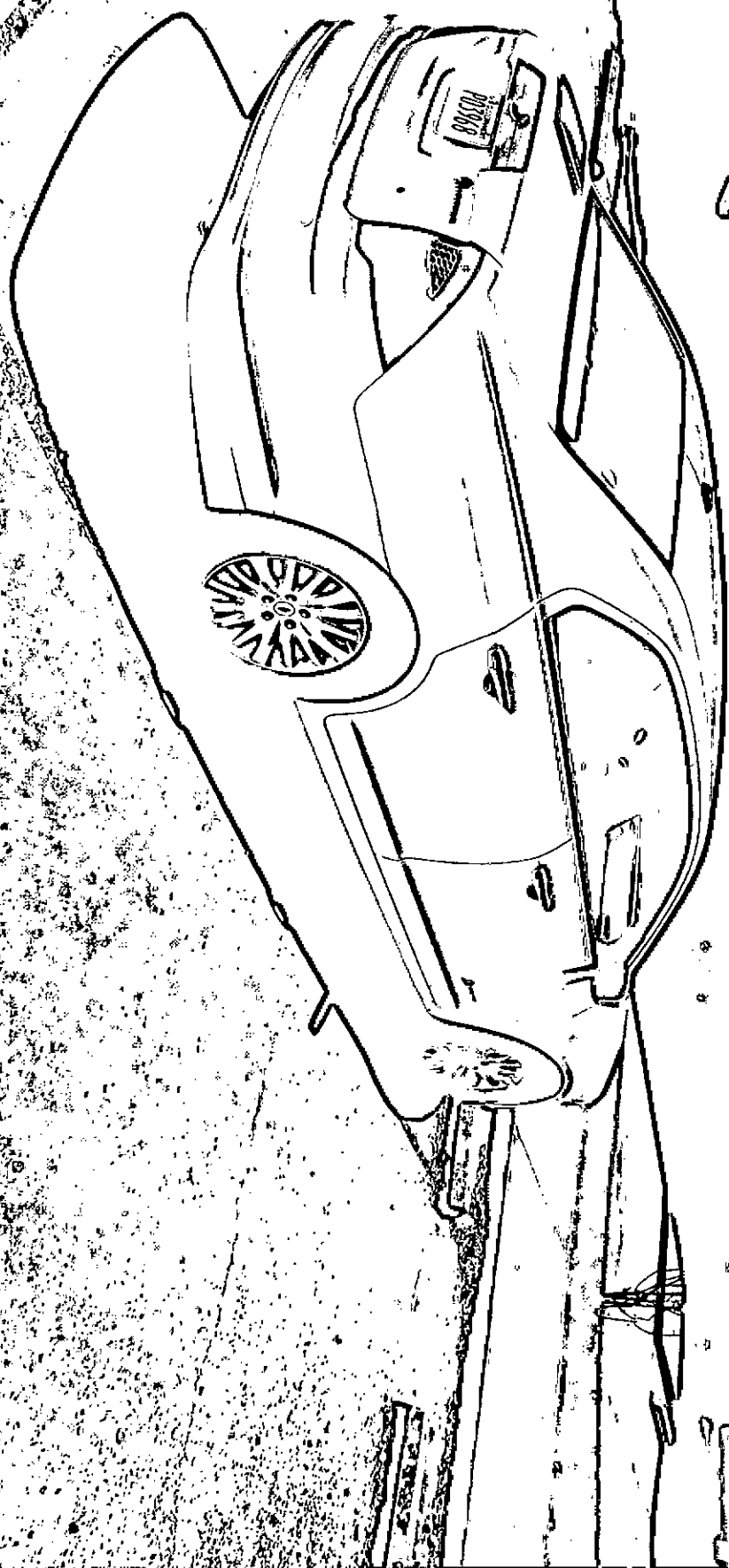
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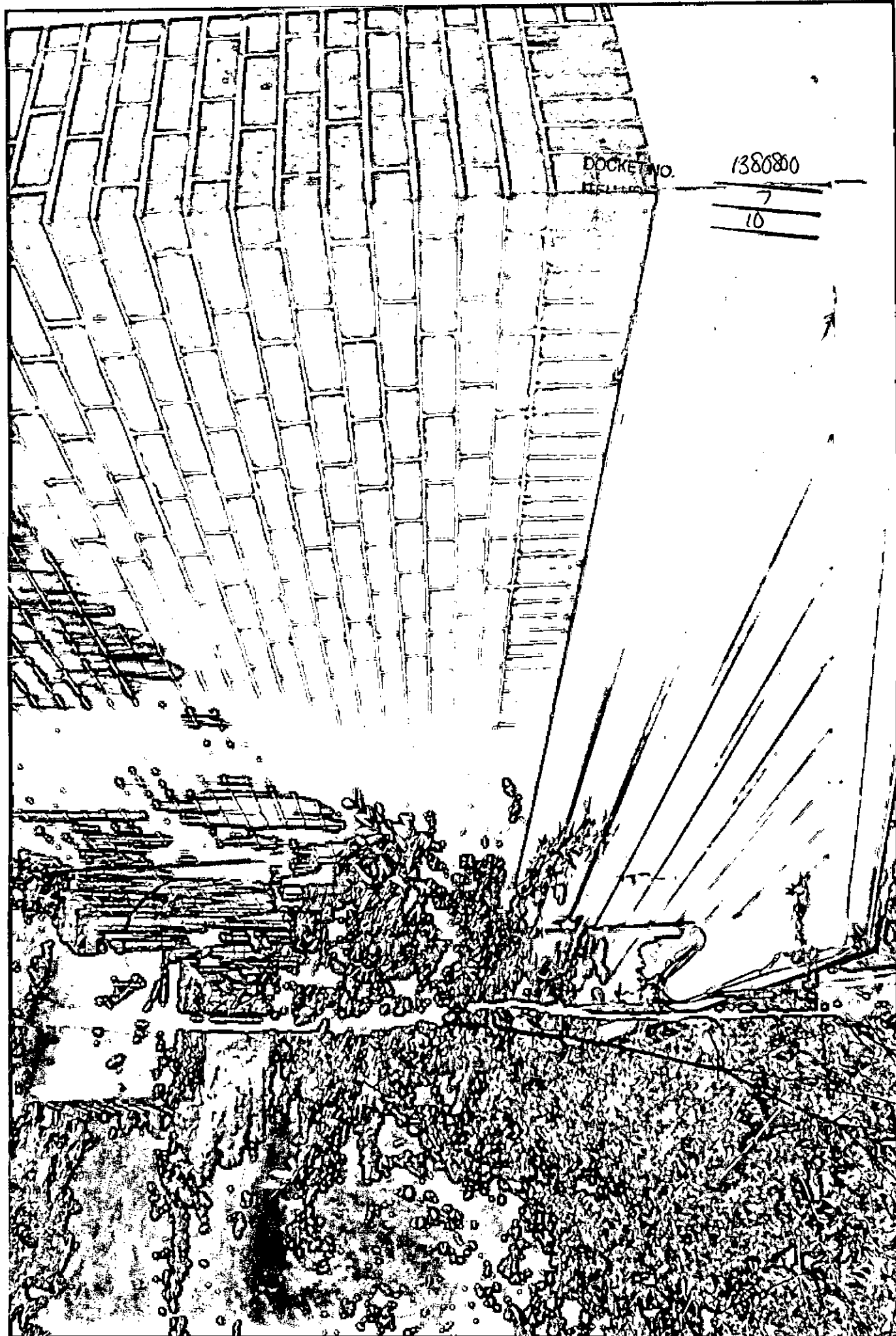
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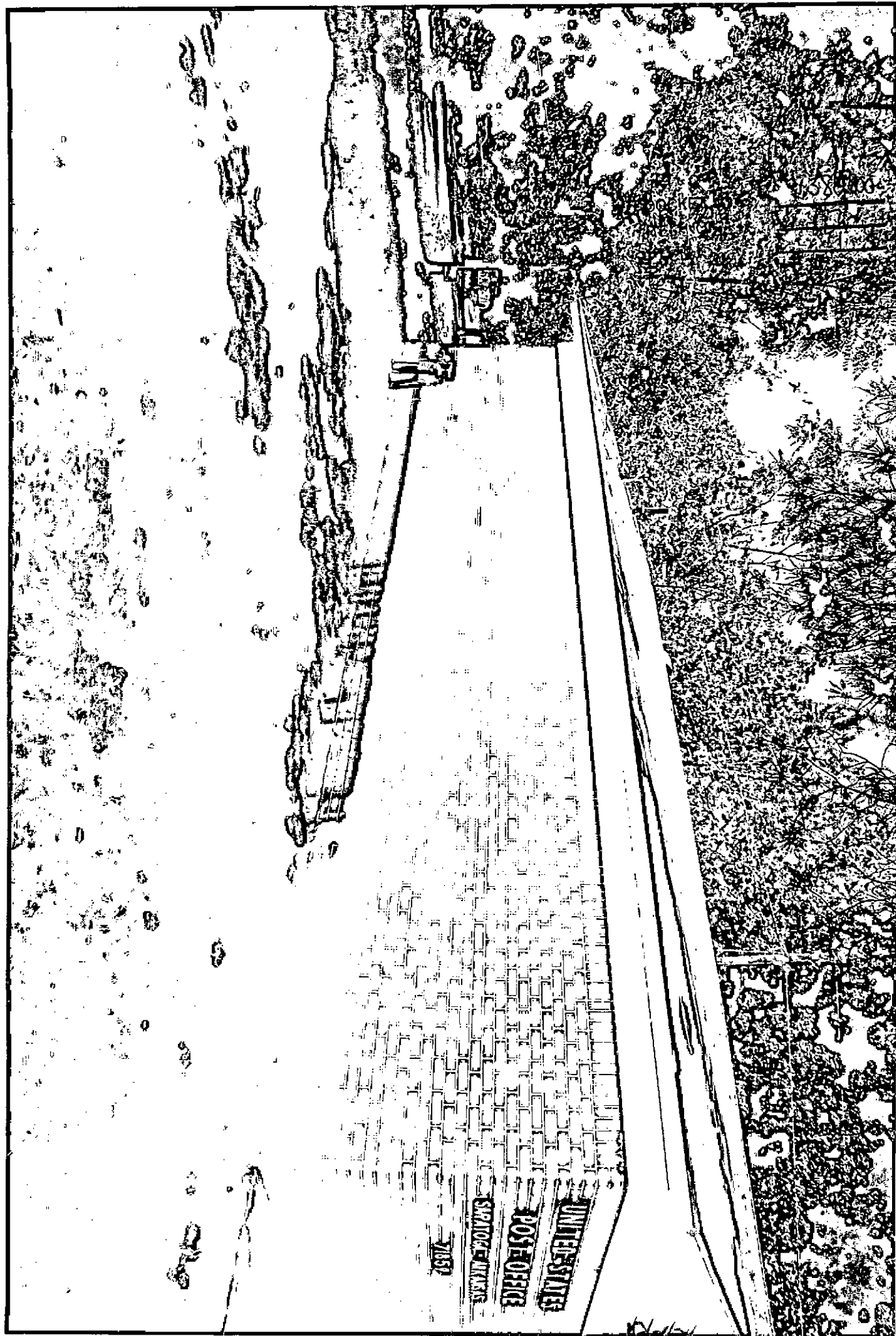


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# PS Form 150, Postmaster Workload Information

Post Office, State & Zip Code SARATOGA, AR 71859		Postmaster's Signature Dennis Schnebelen	Date 05/17/2011
District Office, State & Zip Code ARKANSAS PFC, AR 72205		District Manager's Signature David Camp	Date 06/03/2011
(Check Box)			
<input checked="" type="checkbox"/> Vacancy <input type="checkbox"/> Management Review <input type="checkbox"/> RFR		See Instructions on Reverse	
1.	Current Office Level		11
2.	Finance Number	(1-6)	047857
3.	General Delivery Families Served	(7-9)	0
4.	Post Office Boxes/Call Boxes Rented	(10-15)	102
5.	Possible City Deliveries	(16-20)	0
6.	Administrative Rural Boxes Served	(21-25)	0
7.	Intermediate Rural Boxes Served	(26-30)	155
8.	Administrative Responsibility form Intermediate Rural Boxes for Other Offices	(31-35)	0
9.	Administrative Highway Contract/Star Route Boxes Served	(36-39)	0
10.	Intermediate Highway Contract/Star Route Boxes Served	(40-43)	0
11.	Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices	(44-47)	0
12.	Number of Carrier Stations/Branches	(48-49)	0
13.	Number of Finance Stations/Branches	(50-51)	0
14.	Number of Contract Stations/Branches & Community Post Offices	(52-53)	0
15a.	Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for no) (If you answer "yes" of this question, complete 'Seasonal Workload' section on reverse.)	(54)	N
15b.	Duration of Experience A Seasonal Workload? (minimum of 8 weeks)	(55-56)	
16.	Does Office Perform Outgoing Distribution for Other Offices?	(57)	N
17.	Does Office Perform Incoming Distribution for Other Offices?	(58)	N
18.	Does Office Perform Incoming Secondary Distribution for Other Offices?	(59)	N
19.	Do You Separate All Incoming Letter Size Mail to City & Rural Carrier Routes for Your Own Office?	(60)	N
20.	Do You Separate All Incoming Flat Size Mail to City & Rural Carrier Routes for Your Own Office?	(61)	N
21.	Do You Have Responsibility for Vehicle Maintenance Facilities?	(62)	N
22.	Does Your Office Have Administrative Responsibility for an Air Transfer Office?	(63)	N
23.	Is Postmaster Lessor for Government Owned Building?	(64)	N
24.	Does Office Have MPLSM/SPLSM?	(65)	N
25.	Does Office Distribute Food Stamps?	(65)	N

**PS Form 150, Postmaster Workload Information**

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	Normal	During Seasonal Period
General Delivery Families Served	0	0
Post Office Boxes/Call Boxes Rented	102	0
Possible City Deliveries	0	0
Administrative Rural Boxes Served	0	0
Intermediate Rural Boxes Served	155	0
Administrative Responsibility/Number Intermediate Rural Boxes	0	0
Administrative Highway Contract/Star Route Boxes Served	0	0
Intermediate Highway Contract/Star Route Boxes Served	0	0
Administrative Responsibility/Number Intermediate Highway Contract/Star Route Boxes	0	0

**Instructions**

1. Enter current evaluated office level.
2. Enter the 6 digit post office finance number.
3. Enter number of general delivery families served.
4. Enter total number of post office boxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
5. Enter total possible city deliveries. The total reported should equal the total possible deliveries shown on Form 1621, *Carrier Route Report*, for the previous accounting period.
6. Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a carrier administratively reporting to another postmaster. For credit, the mail must be incoming to your office and separated to the routes within your ZIP Code by you or your employees prior to carrier sequencing.
8. Enter the number of intermediate rural boxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
9. Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
10. Enter the number of intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you or your employees.
11. Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
12. Enter the number of classified stations and/or branches that have carrier delivery service.
13. Enter the number of classified finance stations and/or branches (without carrier delivery service) staffed by postal employees.
14. Enter the total number of contract stations, rural stations and community post offices.
  - (a) A contract station is a detached finance unit manned by non-postal employees.
  - (b) A rural station is a post office box delivery unit serviced by a rural carrier.
  - (c) A community post office is a contract unit which provides service in a small community.
15. To receive credit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must last for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 Thru 25 Should Be Answered Y (Yes) or N (No)

16. Does office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices and/or area distribution centers and demonstrate a cutting, facing and cancelling operation?
17. Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
18. Does office separate incoming mail to carrier routes for other associate offices?
19. Does office separate all incoming letter size mail to city, rural and/or star routes?
20. Does office separate all incoming flats to city and/or rural carrier routes without assistance from an MPC?
21. Do you have a vehicle maintenance facility under your jurisdiction?
22. Do you have an air transfer office under your jurisdiction?
23. Do you occupy a government-owned building and lease a portion of the building to someone else?
24. Does your office operate a Multiple Position Letter Sorting Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
25. Does your office distribute food stamps?

## Worksheet for calculating Workload Service Credit (WSC) for Post Offices

### Worksheet for calculating Workload Service Credit (WSC) for Post Offices

Office Name: SARATOGA  
Office Zip+4: 71859 -9998 District: ARKANSAS PFC

#### Activity WSCs

General Delivery Families Served (Item 3, PS Form 150)	0	X 1.0	=	0
Post Office Boxes/Call Boxes Rented (Item 4, PS Form 150)	102	X 1.0	=	102
Possible City Deliveries (Item 5, PS Form 150)	0	X 1.33	=	0
Administrative Rural Boxes Served (Item 6, PS Form 150)	0	X 1.0	=	0
Intermediate Rural Boxes Served (Item 7, PS Form 150)	155	X 0.7	=	109
Administrative Responsibility for Intermediate Rural Boxes for Other Offices (Item 8, PS Form 150)	0	X 0.3	=	0
Administrative Highway Contract/Star Route Boxes Served (Item 9, PS Form 150)	0	X 1.0	=	0
Intermediate Highway Contract/Star Route Boxes Served (Item 10, PS Form 150)	0	X 0.7	=	0
Administrative Responsibility for Intermediate Highway Contract/Star Route Boxes for Other Offices (Item 11, PS Form 150)	0	X 0.3	=	0
Total Activity WSCs				211

#### Revenue WSCs

First	25 revenue units:	1.00	X	25 units	=	25.00
Next	275 revenue units:	0.50	X	24 units	=	12.00
Next	700 revenue units:	0.25	X	0 units	=	0.00
Next	5000 revenue units:	0.10	X	0 units	=	0.00
	Balance of revenue units:	0.01	X	0 units	=	0.00
Total revenue WSCs:						37.00

Activity WSCs 211 + Revenue WSCs = 37.00 Base WSCs 248.00 = EAS Grade 11

Previous evaluation: EAS grade 11

Effective date of change in service hours: \_\_\_\_\_ (if appropriate)  
(when a vacancy exists, hours must reflect the appropriate EAS grade)

Worksheet completed by:

JACKIE STUBITSCH

JACKIE.M.STUBITSCH@USPS.GOV

Printed Name

Signature

ARKANSAS PFC District Review Coordinator

06/03/2011

Title

Date

## Window Transaction Survey

### Window Transaction Survey

PO Name: SARATOGA ZIP+4: 71859 - 9998 Completed By: TANYA BOYLES  
 Survey Period: 05/07/2011 through 05/20/2011

Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps as one transaction. A sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form 2007-A, Window Transaction Record; PS Form 2007-B, Window Transaction Conversion; and PS Form 2007-C, Window Transaction Survey. To obtain the average daily number of transactions, divide the total number of transactions during the survey period by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, multiply the number of transactions in each column by the time conversion for that column, total the time conversions for all columns, and divide the total number of minutes by the number of days in the survey period.

Day/Date	Postage Sales (.777)	Priority Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Passports Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1.188)
Sat - 05/07	1	6	0	0	0	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	13	5	0	0	1	2	3	5
Tue - 05/10	4	0	0	0	1	1	0	2
Wed - 05/11	4	5	0	0	1	3	2	2
Thu - 05/12	5	5	0	0	1	0	1	3
Fri - 05/13	4	2	0	0	0	2	2	2
Sat - 05/14	2	1	0	0	0	0	1	1
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	5	2	0	0	0	0	2	4
Tue - 05/17	8	3	0	0	0	2	3	3
Wed - 05/18	10	1	0	0	1	0	0	8
Thu - 05/19	5	4	0	0	0	1	0	8
Fri - 05/20	8	1	0	0	1	0	2	3
TOTALS	69	35	0	0	6	11	16	41
Time Factor	X .777	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average	4.5	3.2	0.0	0.0	1.4	1.6	2.4	4.1
Average Number Daily Transactions:				14.8		Average Daily Retail Workload in Minutes:		17.2



## Survey of Incoming Mail

Survey of Incoming Mail  
(Record in Pieces)

Post Office Name and Zip+4 SARATOGA 71859 - 9998  
Dates Recorded 05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	57	95	4	67	2	4	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	151	757	10	240	11	18	0	0
Tue - 05/10	132	284	5	201	0	10	0	0
Wed - 05/11	95	189	4	58	9	3	0	0
Thu - 05/12	76	246	5	125	6	4	0	0
Fri - 05/13	38	284	2	96	11	8	0	0
Sat - 05/14	76	227	3	115	5	4	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	76	643	2	77	7	10	0	0
Tue - 05/17	189	246	19	144	0	7	0	0
Wed - 05/18	208	246	2	153	0	12	0	0
Thu - 05/19	189	227	5	163	0	8	0	0
Fri - 05/20	208	435	3	182	2	6	0	0
TOTALS	1,495	3,879	64	1,621	53	94	0	0
Daily Average	124.6	323.3	5.3	135.1	4.4	7.8	0.0	0.0

Signature of Person Making Count: TANYA BOYLES  
Printed Name: TANYA BOYLES  
Date: 05/25/11

### Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pieces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

## Survey of Dispatched Mail

Survey of Dispatched Mail  
(Record in Pieces)

Post Office Name and Zip+4 SARATOGA 71859 - 9998  
Dates Recorded 05/07/2011 through 05/20/2011

Date	Letters		Flats		Parcels		Other	
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 05/07	84	0	1	0	3	0	0	0
Sun - 05/08	0	0	0	0	0	0	0	0
Mon - 05/09	250	0	1	0	1	1	0	0
Tue - 05/10	50	0	1	10	0	0	0	0
Wed - 05/11	42	0	0	0	5	20	0	0
Thu - 05/12	39	0	0	1	5	0	0	0
Fri - 05/13	40	0	1	0	3	0	0	0
Sat - 05/14	22	0	0	0	3	5	0	0
Sun - 05/15	0	0	0	0	0	0	0	0
Mon - 05/16	68	0	1	0	2	0	0	0
Tue - 05/17	61	0	0	0	3	4	1	0
Wed - 05/18	57	0	1	5	1	0	0	0
Thu - 05/19	64	0	7	0	2	5	1	0
Fri - 05/20	29	0	3	0	3	0	1	0
TOTALS	806	0	16	16	31	35	3	0
Daily Average	67.2	0.0	1.3	1.3	2.6	2.9	0.3	0.0

Signature of Person Making Count:

TANYA BOYLES

Printed Name:

TANYA BOYLES

Date:

05/25/11



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05/07/2011

OIC/POSTMASTER

SUBJECT: SARATOGA Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the SARATOGA Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the SARATOGA Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to JACKIE STUBITSCH by 05/21/2011. This information will be entered into the official record for public viewing.

Post Office Box	<u>102</u>
General Delivery	<u>0</u>
Rural Route (RR)	<u>0</u>
Highway Contract Route (HCR)	<u>0</u>
Intermediate RR	<u>155</u>
Intermediate HCR	<u>0</u>
City Delivery	<u>0</u>
Total Customers	<u>257</u>

If you have any comments on alternate means of providing services to the SARATOGA customers, please provide them below:

JACKIE STUBITSCH  
Post Office Review Coordinator

Comments:

cc: Official Record



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05/11/2011

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the SARATOGA Post Office, 71859 - 9998, located in Howard County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

JACKIE STUBITSCH  
Post Office Review Coordinator  
ARKANSAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record

### Post Office Survey Sheet

Post Office Name SARATOGA ZIP+4 71859-9998  
Congressional District AR04 Date 06/03/2011

1. List specific information about the facility, such as structural defects, safety hazards, lack of running water or restrooms (if so, where restrooms are available), security, and other deficiencies or factors to consider.

none

2. Is the facility accessible to persons with disabilities? ☒ Yes ☐ No

3. Lease terms? 30-day cancellation clause? exp 12/31/2015. no 30 day clause. \$6850 annual rent

4. Are suitable alternate quarters available for an independent Post Office? If so, where?

n/a

5. List potential CPO sites.

n/a

6. Are there any postage meter customers or permit mailers? ☐ Yes ☒ No

If yes, please identify them by name and address.

7. Which career and noncareer employees will be affected and what accommodations will be made for them?

none

8. How is mail received and dispatched at the office and at what times? How will this be affected by discontinuance? Will a collection box be retained? Will a locked pouch be utilized?

by HCR received @ 7:00am and dispatched @ 4:00pm. No collection box will be retained and no locked pouch will be utilized

How many Post Office boxes are installed? 199

How many Post Office boxes are used? 102

What are the window service hours? 07:30 - 12:15 - 13:30 - 16:00 M-F

08:30 - 10:00 S

What are the lobby hours? 24 hrs M-F

24 hrs S

9. Have there been recent cases of mail theft or vandalism reported to the postmaster/OIC? Explain.

no

## Post Office Survey Sheet (continued)

10.	What equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes, furniture, safe)?	
	none	
11.	List potential CBU/parcel lockers sites and distances from present Post Office site.	
	n/a	
12.	Are there any special customer needs? (People who cannot read or write, who cannot drive, who have infirmities or physical handicaps, etc.) How can these people be accommodated?	
	no	
13.	Rural delivery/HCR delivery.	
a.	What is current evaluation?	
b.	Will this change result in the route being overburdened?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, what accommodations will be made to adjust the route?	
c.	How many boxes and miles will be added to the route?	0, box 0.00 Miles
d.	What would be the additional annual expense if the route is increased?	0
e.	What is the one-time cost of CBU/parcel locker installation (if appropriate)?	0
f.	At what time of the day does the carrier begin delivery to the community?	
	Will this delivery time be affected if the office is discontinued? (Y or N)	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No
	If so, how?	0
14.	Are the Post Office box fees at the facility that will provide alternative service different from those at the office to be discontinued? If so, how (Cost)? <input type="checkbox"/> More <input checked="" type="checkbox"/> Same <input type="checkbox"/> Less	

## Community Survey Sheet

### Community Survey Sheet

Post Office Name	<u>SARATOGA</u>	ZIP+4	<u>71859-9998</u>
Congressional District	<u>AR04</u>	Date	<u>06/03/2011</u>

1. Incorporated?

☐ Yes ☒ No

Local government provided by:

Howard County

Police protection provided by:

Howard Co Sheriff's Office

Fire protection provided by:

Saratoga Volunteer Fire Dept

School location:

Saratoga School District

2. What population growth is expected? (Please document your source)

Post Office Name: Saratoga, AR ZIP Code: 71859 Total Population: Total Households: 2010 608 2010 268 2015 605 2015 268  
Projected Annual Household Growth Rate: 0.00% Facility Planning 2010 Dataset <http://56.72.29.105/req/GrowthResults10.cfm>

3. What residential, commercial, or business growth is expected? (Please document your source)

2010 Population Growth and Population Statistics Saratoga, AR 71859 Arkansas United States Total Population 372 2,900,829  
308,455,134 Square Miles 23.72 52,068.17 N / A Population Density 15.70 55.70 87.20 Population Change Since 1990 -2.87% 23.38%  
24.02% Population Change Since 2000 -6.53% 8.51% 9.61% Forecasted Population Change by 2014 -0.54% 4.01% 4.52% Population  
Male 184 49.46% 1,431,075 49.33% 152,625,766 49.48% Population Female 188 50.54% 1,469,754 50.67% 155,829,368 50.52%  
Median Age 42.40 36.50 35.60 The data for Saratoga, AR 71859 may also contain data for the following areas: Saratoga  
[http://www.clrsearch.com/71859\\_Demographics/Population-Growth-and-Population-Statistics](http://www.clrsearch.com/71859_Demographics/Population-Growth-and-Population-Statistics)

History. (Are there any special historical events related to the community?)

4. Are there any special community events to consider?

Is the Post Office facility a state or national historic landmark (see ASM 515.23)?  
Check with the field real estate office when verification is needed.)

none

5. What is the geographic/economic make-up of the community (e.g., retirees, commuters, self-employed, farmers)?

farmers and retirees

Which nonpostal services are provided by the Post Office (e.g., public bulletin board,  
school bus stop, community meeting location, voting place, government form distribution center.

6. Do employees of the office offer assistance to senior citizens and handicapped)?  
What provisions can be made for these services if the Post Office is discontinued?

Community meeting location

## Highway Contract Route Cost Analysis Form

### Highway Contract Route Estimated Cost for Alternative Service

Office Name: SARATOGA

Office Zip+4: 71859 -9998

District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the route 0 x 3.64 hours per year 0.00

2. Enter the number of additional miles to be added to the route 0.00 x 10.40 hours per year 0.00

**Total time added to the route** 0.00

3. Enter the HCR hourly rate (Contact Area Manager, Purchasing/Contracting Officer) 0.00

**Total additional compensation (HCR hourly rate x total time added to the route)** 0.00



# Rural Route Cost Analysis Form

Docket: 1380800 - 71859

Item Nbr: 17

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## Rural Route Carrier Estimated Cost for Alternative Replacement Service

Office Name: SARATOGA  
Office Zip+4: 71859 -9998 District: ARKANSAS PFC

1. Enter the number of additional boxes to be added to the rural route 0

2. Enter the number of additional miles to be added to the route 0.00  
Enter the volume factor 0.00

**Total (additional boxes x volume factor)** 0.00

3. Enter the number of additional boxes to be added to the rural route 0  
Centralized boxes 0.00 x 1.00 Min 0.00  
Regular L route boxes 0.00 x 1.82 Min 0.00  
Regular Non-L route boxes 0.00 x 2.00 Min 0.00

**Total additional box allowance** 0.00

4. Enter the number of additional daily miles to be added to the rural route 0.00 x 12 Mileage Standard 0.00

**Total additional minutes per week**  
(miles carried to two decimal places) 0.00

5. Total additional annual minutes (additional minutes per week year) 0.00 x 52 Weeks 0.00

6. Total additional annual hours (additional annual minutes/ 60 minutes per hour) 0.00 / 60 Minutes 0.00

7. Enter the rural cost per hour (see national payroll summary report - rural carrier, consolidated) 0.00

**Total Annual Cost (additional annual hours x rural cost per hour)** 0.00

8. Enter lock pouch allowance (if applicable) 0.00

**Total annual cost for alternate service (annual cost minus lock pouch allowance)** 0.00

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared 06/03/2011																								
2. Post Office Name SARATOGA		3. State and ZIP + 4 Code AR, 71859-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County Howard	7. Congressional District AR04																									
8. Reason for Proposal to Discontinue This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: resigned Occupied 01/08/2011  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 07:30 - 12:15 - 13:30 - 16:00 Sat 08:30 - 10:00 Total Window Hours Per Week  a. Lobby Time M-F 24 hrs Sat 24 hrs 37.75																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 102 c. City Delivery 0 d. Rural Delivery 155 e. Highway Contract Route Box 0 f. Total 257 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.80		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>447</td> <td>67</td> </tr> <tr> <td>b. Newspaper</td> <td>140</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>12</td> <td>5</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>599</td> <td>74</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td></td> <td>0</td> </tr> <tr> <td>g. No. of Permits</td> <td></td> <td>0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	447	67	b. Newspaper	140	2	c. Parcel	12	5	d. Other	0	0	e. Total	599	74	f. No. of Postage Meters		0	g. No. of Permits		0
Types of Mail	Received	Dispatched																										
a. First-Class	447	67																										
b. Newspaper	140	2																										
c. Parcel	12	5																										
d. Other	0	0																										
e. Total	599	74																										
f. No. of Postage Meters		0																										
g. No. of Permits		0																										
Finances a. FY 2008 2009 2010		Receipts \$ 19,414 \$ 18,204 \$ 18,698	b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168	c. PM Fringe Benefits (33.5% of b.) \$11,111																								
15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (if Leased, Expiration Date) 12/31/2015 Annual Lease \$ 6850  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (if Yes, must vacate by)  Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: n/a																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):																										
		Name COLUMBUS EAS Level 55 Miles Away 5.6 Window Service Hours: M-F 8:30 to 2:30 SAT 8:30 to 2:30 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 38																										
18. Businesses in Service Area: No: 2		20. Nearest Post Office (if different from above):																										
Pat's Burgers Gaithright Grocery		Name COLUMBUS EAS Level 55 Miles Away 5.6 Window Service Hours: M-F 8:30 to 2:30 SAT 8:30 to 2:30 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 38																										
21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC ( ) (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Telephone No. AC ( ) (501) 228-4171		Location LITTLE ROCK, AR																								



**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 19. And the verification of new service type is complete.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 06/28/2011  
Fax No: (650) 577-5059



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06/08/11

OIC/POSTMASTER

SUBJECT: SARATOGA Post Office

Enclosed are questionnaires addressed to customers of the SARATOGA Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 06/23/2011 for further review.

A handwritten signature in black ink that reads "Jackie Stubitsch".

Jackie Stubitsch  
Post Office Review Coordinator  
Enclosures



June 9, 2011

Dear Postal Customer:

The U.S. Postal Service would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

A review of the business activities of the Saratoga Post Office revealed the office's workload has declined. This reduced workload suggests the maintenance of an independent office at Saratoga may not be warranted.

We are studying the feasibility of providing postal services from the Columbus Post Office. Post Office box service is also available at this location.

In order to provide feedback regarding this proposed change, please return the enclosed questionnaire by using the pre-addressed envelope provided.

Postal representatives will be at the Saratoga School on June 23, 2011, from 5:30 pm – 6:30 pm to answer questions and provide information about our service. The Saratoga School is located at 2031 Main Street in Saratoga. Questionnaires will be accepted through the date of the meeting, June 23.

Sincerely,

A handwritten signature in cursive script that reads "Jackie M. Stubitsch".

Jackie M. Stubitsch  
Study Coordinator



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**POST OFFICE ON WHEELS  
SERVICES AVAILABLE FROM RURAL AND  
HIGHWAY CONTRACT ROUTE CARRIERS**

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are:

**MAILING PACKAGES**

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid, and the customer is known to reside or conduct business at that collection point. The package **MUST** have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, *Stamp Purchase Order (Rural)*, available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the Post Office during their absence. Upon return, the customer asks the Post Office to resume delivery.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

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3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- |                          |                |
|--------------------------|----------------|
| <input type="checkbox"/> | Shopping       |
| <input type="checkbox"/> | Personal needs |
| <input type="checkbox"/> | Banking        |
| <input type="checkbox"/> | Employment     |
| <input type="checkbox"/> | Social needs   |

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone: \_\_\_\_\_

Date: \_\_\_\_\_

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331





06/28/2011

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Saratoga Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another Post Office for service. Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at [usps.com](http://usps.com), or by calling 1-800-STAMP-24.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about a change in address. There will be no change in customer addresses.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the closing of the Post Office. There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Saratoga Post Office should be pursued, a formal proposal will be posted in the Columbus Post Office and Saratoga Post Office at a later date. If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in cursive script, appearing to read "Dennis Schnebele".

DENNIS SCHNEBELEN  
Manager, Post Office Operations  
420 Natural Resources Dr  
Little Rock, AR, 72205-4100



**Boyles, Tanya M - Little Rock, AR**

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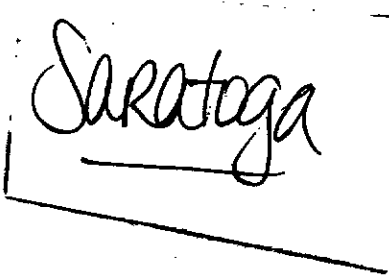
1380800223

**From:** Boyles, Tanya M - Little Rock, AR  
**Sent:** Monday, June 27, 2011 11:18 AM  
**To:** Stubitsch, Jackie M - Little Rock, AR  
**Subject:** Saratoga / Questionnaire Tally

The final tally on the customer questionnaires for Saratoga are:

- 3 – Favorable to Discontinuance  
59 – Unfavorable to Discontinuance  
6 5 – No opinion indicated either way

260 questionnaires were mailed out.



From the unfavorable, there were comments of concern on:

- Inconvenience
- Cost of gas – travel to gaining facility
- The effect on disabled / senior citizens....some are without vehicles and can't make it to the new location
- Community identity being lost
- Loss of value/ asset to the community
- Level of security/ service will decrease due to a street box --Mailboxes are not safe
- You should close Columbus and leave Saratoga open
- Don't want to change address

*Thanks,*

*Tanya M Boyles*

Mgr, Delivery & Customer Services (A)  
420 Natural Resources Dr  
Little Rock, AR 72205-9331  
501-228-4182 Fax 650-577-4877

6/27/2011

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☒ NO

*I drive out of my way to get my supplies at Mineral Springs. All too often, The Saratoga office does not have the supplies I need*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

☒

Personal needs

☒

Banking

☐

Employment

☒

Social needs

4. Do you currently use local businesses in the community?

☐

Yes

☒

No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒

Favorable

☐

Unfavorable

☐

No Opinion

Name:

*Gene Bear*

Address:

*178 South Lake Rd. Saratoga*

Telephone:

*870-388-9700*

Date:

*6-21-2011*

Please include any additional comments below:

*There are too many stories to tell about the problems I have experienced with the post office. I use it now to mail packages (once or twice a year) If you want more info, call me*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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**Postal Service Customer Questionnaire**

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

**Postal Services**

Daily Weekly Monthly Never

- a. Buying Stamps ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- b. Mailing Letters ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- c. Mailing Parcels ☐ Daily ☐ Weekly ☐ Monthly ☐ Never
- d. Pick up Post Office box mail ☐ Daily ☐ Weekly ☐ Monthly ☐ Never
- e. Pick up general delivery mail ☐ Daily ☐ Weekly ☐ Monthly ☐ Never
- f. Buying money orders ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- h. Sending Express Mail ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- i. Buying stamp-collecting material ☐ Daily ☐ Weekly ☐ Monthly ☒ Never

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:



Rosemary Sutton  
200 Southlake Rd  
Saratoga, AR 71859

Address:

Telephone:

870-388-9583

Date:

6-13-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO  
Mineral Springs,  
Nashville



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Nashville
<input checked="" type="checkbox"/>	Personal needs	Nashville
<input checked="" type="checkbox"/>	Banking	OW Line - Ashdown
<input checked="" type="checkbox"/>	Employment	N/A
<input checked="" type="checkbox"/>	Social needs	N/A

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Judy Upchurch

Address:

207 Hwy 234

Telephone:

870-388-6902

Date:

6/9/2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☒☐☐☐

b. Mailing Letters

☐☒☒☐

c. Mailing Parcels

☐☒☒☐

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☒☐☐☐

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

## Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☐

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☐

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒

YES

☐

NO

If yes, please explain:

It is not the Columbus Post office -  
Columbus does not even have a school -

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville - Jewarkeas</u>
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	<u>Nashville, Ar.</u>
<input type="checkbox"/>	Employment	<u>Retired</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: J. L. and Marcia L. McJunkins

Address: P.O. Box 39

Telephone: 870-388-9466

Date: 6-22-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Ashdown</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Phillip D. Agee

Address: 1939 MAIN ST.

Telephone: 870 388 9371

Date: 6-11-11

Please include any additional comments below:

The Columbus Post Office is off the beaten path why NOT close Columbus Office. We only go that way three or four times a year. Saratoga should stay open because more people travel this way

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☒ NO  
*I drive out of my way to get my supplies @ Mineral Springs. All too often, The Saratoga office does not have The Supplies I need*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Gene Bear

Address:

178 South Lake Rd. Saratoga

Telephone:

870-388-9700

Date:

6-21-2011

Please include any additional comments below:

There are too many stories to tell about the problems I have experienced with the post office. I use it now to mail packages (once or twice a year) If you want more info, call me

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:



Rosemary Sutton  
200 Southlake Rd  
Saratoga, AR 71859

Address:

Telephone:

870-388-9583

Date:

6-13-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO  
Mineral Springs,  
Nashville

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Nashville
<input checked="" type="checkbox"/>	Personal needs	Nashville
<input checked="" type="checkbox"/>	Banking	OW Line - Ashdown
<input checked="" type="checkbox"/>	Employment	N/A
<input checked="" type="checkbox"/>	Social needs	N/A

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☒ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Judy Upchurch

Address:

207 Hwy 234

Telephone:

870-388-6902

Date:

6/9/2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☒☐☐☐

b. Mailing Letters

☐☒☒☐

c. Mailing Parcels

☐☒☒☐

d. Pick up Post Office box mail

☒☐☐☐

e. Pick up general delivery mail

☒☐☐☐

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

## Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☐

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☐

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒

YES

☐

NO

If yes, please explain:

It is not the Columbus Post office.

Columbus does not even have a School -

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville - Jewarkeas</u>
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	<u>Nashville, Ar.</u>
<input type="checkbox"/>	Employment	<u>Retired</u>
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office? ---

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: J. L. and Marcia L. McJunkins

Address: P.O. Box 39

Telephone: 870-388-9466

Date: 6-22-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Ashdown</u>
<input type="checkbox"/>	Personal needs	
<input type="checkbox"/>	Banking	
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Phillip D. Agee

Address: 1939 MAIN ST.

Telephone: 870 388 9371

Date: 6-11-11

Please include any additional comments below:

The Columbus Post Office is off the beaten path why NOT close Columbus Office. We only go that way Three or Four Times a year. Saratoga should stay open because more people travel this way

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO  
If yes, please explain: I am a 94 yr. old lady and my daughter takes care of my affairs
- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO  
If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- ☒ YES ☐ NO  
If yes, please explain: going to Nashville-Mineral Spring P.O. Columbus P.O.



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Hopewell, Nashville, Ashdown</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Nashville, Ar.</u>
<input checked="" type="checkbox"/>	Banking	<u>Mineral Springs Ar.</u>
<input checked="" type="checkbox"/>	Employment	<u>retired</u>
<input checked="" type="checkbox"/>	Social needs	<u>Columbus</u>

4. Do you currently use local businesses in the community?

☐ Yes ☐ No We don't have any

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Nellie ANN MOTON

Address: 2059 MAIN ST. SARATOGA, AR. 71859-9036

Telephone: 870-388-9485

Date: 6-11-11

Please include any additional comments below:

We need our P.O. as I can not drive. I have to depend on my family to do things for me. This community is only retired people + on a fixed income

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

*it sucks we need  
our post office its about  
the only thing in this community  
and I am handicapped*

Name: SHIRLEY WEST

Address: 190 HWY 32 W SARATOGA, AR 71859

Telephone: 870-388-9710

Date: 6-26-2011

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

"I never go through Columbus Ark."

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No *There ARE none*

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: *John Helms*

Address: *P.O. Box 44 110 Lakeland Rd Saratoga, AR*

Telephone: *903 277 7316*

Date: *6/18/2011*

Please include any additional comments below:

*I never go to Columbus, AR, out of my way.*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Neal Smith

Address:

PO Box 208 Saratoga AR 71859

Telephone:

903-277-8103

Date:

6-16-11

Please include any additional comments below:

It is important to us because we  
are gone some and we need a place  
to collect our mail.

N.S.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Texarkana once a month



Personal needs



Banking

HOPE, but most of banking on computer



Employment

RETIRED



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Warren DANE

Address:

121 Lakeshore Rd, Saratoga, AR 71859

Telephone:

(501)-590-5975

Date:

6-21-11

Please include any additional comments below:

It would make it difficult for a lot of people if the post office closed. Especially for those with P.D. Box.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville &amp; Ashdown</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Nashville &amp; Ashdown</u>
<input checked="" type="checkbox"/>	Banking	<u>Hope &amp; Ashdown</u>
<input checked="" type="checkbox"/>	Employment	<u>Retired</u>
<input checked="" type="checkbox"/>	Social needs	<u>Nashville &amp; Ashdown</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Freddie Fore

Address: P.O. Box 11

Telephone: 870-388-9214

Date: 6-16-11

Please include any additional comments below:

I never go to Columbus - I would not use their  
Post Office - It's 10 mi. from my home

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	Ashdown & Nashville
<input type="checkbox"/>	Personal needs	Ashdown & Nashville
<input type="checkbox"/>	Banking	Ashdown
<input type="checkbox"/>	Employment	Self-employed - <del>no</del>
<input type="checkbox"/>	Social needs	Ashdown & Nashville

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Mary Ford  
Address: 258 South Lake Rd  
Telephone: 903-276-7611  
Date: 6-16-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |                              |  |
|------------------------------|--|
| <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
|------------------------------|--|

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: M.C. STARK

Address: PO-Box 5

Telephone: 870-388 9251

Date: 6/14/11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps ☐ Daily ☐ Weekly ☒ Monthly ☐ Never
- b. Mailing Letters ☐ Daily ☒ Weekly ☐ Monthly ☐ Never
- c. Mailing Parcels ☐ Daily ☐ Weekly ☒ Monthly ☐ Never
- d. Pick up Post Office box mail ☒ Daily ☐ Weekly ☐ Monthly ☐ Never
- e. Pick up general delivery mail ☒ Daily ☐ Weekly ☐ Monthly ☐ Never
- f. Buying money orders ☐ Daily ☐ Weekly ☐ Monthly ☒ Never
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation ☐ Daily ☐ Weekly ☒ Monthly ☐ Never
- h. Sending Express Mail ☐ Daily ☐ Weekly ☒ Monthly ☐ Never
- i. Buying stamp-collecting material ☐ Daily ☐ Weekly ☐ Monthly ☒ Never

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Make out bills and forms

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping <u>TexasPana, Hope, Nashville</u>
<input checked="" type="checkbox"/>	Personal needs <input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Banking <input checked="" type="checkbox"/>
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Martha Brown

Address: P.O. Box 173

Telephone: 870-648-5153

Date: 6-20-11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☐ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☐

h. Sending Express Mail

☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

We pass the post office several times a day, but one of us is not in town during business hours.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Nashville, Texarkana, Ashdown, Hope



Personal needs " " " "



Banking Greenwood, Arkansas We use mailing service



Employment Nashville



Social needs Nashville, Texarkana, Ashdown

4. Do you currently use local businesses in the community?



Yes

No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name: Mr. and Mrs. Harold Turner

Address: 2121 Highway 355 South

Telephone: 479-252-0134 or 479-252-0135

Date: June 12, 2011

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
a. Resetting/using postage meter	<input checked="" type="checkbox"/>	YES <input type="checkbox"/>	NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
b. Using for school bus stop	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO
e. Other	<input type="checkbox"/>	YES <input checked="" type="checkbox"/>	NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

X  
X  
X  
X  
X

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

X Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable X Unfavorable ☐ No Opinion

Name:

Lonny Goodwin

Address:

625 Hwy-32 W

Telephone:

870-388-9413

Date:

6/20/11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☒ NO

If yes, please explain:

Wheel chair

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville</u>
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	<u>Mineral Springs</u>
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Archer Arliss and Archer Brigitte

Address: P.O. BOX 35 Saratoga AR 71859

Telephone: 870-388-9300

Date: 6.15.11

Please include any additional comments below:

To whom it may concern  
We receive mail from the German Government and the USA, Bank, MD's etc. To change the address would be a great hassle and the concern of mail getting lost. On the otherhand we do not understand why you would close Saratoga and leave Columbus open, with less population and no Bissness or School.

We are protesting th closure of the Saratoga Postoffice. Also we get a lot of Mail and Parcels from me, Family and Friend from Germany

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Amber Smith

Address: P.O. Box 57 Saratoga, AR 71857

Telephone: 479-970-1973

Date: 6/16/11

Please include any additional comments below:

I do not pass by any post offices when traveling out of town. This is very convenient, close by my house. These gas prices make it hard to travel out of town. It would be very inconvenient to go to Columbus everytime I need to go to the post office. My opinion is VERY UNFAVORABLE.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

We pick up our mail for our senior family members

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

We use the public board to get service out here

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Nashville / we work in this city presently

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Jerry + Anja Mullin

Address: P.O. BOX 126

Telephone: 501 276 7714 / 985 790 0861

Date: 6/14/11

Please include any additional comments below:

Columbus post office is smaller than Saratoga P.O. with less boxes. If closing Saratoga P.O. - we would #1 have all our mail sent to our home mail box and we would #2 no longer use USPS as our primary mail delivery system.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒  
☒  
☒  
☒  
☒

Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Randy Graham

Address: 2116 Hempstead 197 Saratoga AR

Telephone: 903 278 8164

Date: 6-16-11

Please include any additional comments below:

why dont you close columbus and  
leave saratoga open?

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Personal needs

Banking

Employment

Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: WANDA & Lowell Moody

Address: 123 Westview Rd Saratoga AR 71859

Telephone: 870 388-6975

Date: 15 June 2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ Some

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ Some

h. Sending Express Mail

☐ ☐ ☒ Some

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities. ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

Putting up notices

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Marita Sager

Address:

PO Box 191 Saratoga, AR 71859

Telephone:

501-743-1385

Date:

6-15-11

Please include any additional comments below:

I think this would be a disservice to the community to close the post office. We have a large elderly community and closing the office would be a hardship on many of them.

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                    |
|--|-------------------------------------|-------------------------------------|-------------------------------------|--------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/> |
| b. Mailing Letters   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/> |

## Other Postal Services

- |                                  |                              |                             |
|----------------------------------|------------------------------|-----------------------------|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input type="checkbox"/> NO |

## Nonpostal Services

- |   |  |                             |
|---|--|-----------------------------|
| a. Picking up government forms (such as tax forms)            | <i>Sometimes</i><br><input type="checkbox"/> YES | <input type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES                     | <input type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES                     | <input type="checkbox"/> NO |

If yes, please explain:

- d. Using public bulletin board

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
<input type="checkbox"/> YES	<input type="checkbox"/> NO

- e. Other

If yes, please explain:

*Mostly if things for sale -*

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

*At Mineral Springs NY I do*

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	go to Nashville mostly
<input type="checkbox"/>	Personal needs	yes
<input type="checkbox"/>	Banking	yes
<input type="checkbox"/>	Employment	no
<input type="checkbox"/>	Social needs	yes if I need it

4. Do you currently use local businesses in the community?

☒ Yes ☐ No When We Can -

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: LOUISE DROWILLARD

Address: PO 204

Telephone: 1-870-388-9625

Date: Saratoga, AR. 71859

Please include any additional comments below:

John Castillo PO 204 -  
Needs Saratoga Post office Both of us  
have health problems -

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

e. Other

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Pass by Mineral Springs Post Office on way to and from work.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Nashville, Hope, Texarkana
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	Mineral Springs, Nashville
<input checked="" type="checkbox"/>	Employment	Mineral Springs, All around
<input checked="" type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No Post Office

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Cheryl McJunkins

Address: 290 Southlake Road Saratoga, AR 71859

Telephone: 870 388-9449

Date: 6/14/11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- |  |                                     |                                     |                                     |                                     |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                          |     |                                     |    |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings      | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

## Nonpostal Services

- |   |                          |     |                                     |    |
|---|--------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- |                                |                                     |     |                          |    |
|--------------------------------|-------------------------------------|-----|--------------------------|----|
| d. Using public bulletin board | <input checked="" type="checkbox"/> | YES | <input type="checkbox"/> | NO |
| e. Other                       | <input type="checkbox"/>            | YES | <input type="checkbox"/> | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Mineral Springs + Nashville  
Would Not Use Columbus Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Eva Linville

Address:

PO Box 23 Saratoga AR 71859

Telephone:

870 388 9446

Date:

6-16-11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- |  |                          |                          |                                     |                                     |
|--|--------------------------|--------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Russell Young

Address:

118 CR 1600

Telephone:

870-451-3930

Date:

6-11-11

Please include any additional comments below:

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Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input checked="" type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Mineral Spring, AR

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	<u>Nashville, ar</u>
<input type="checkbox"/>	Personal needs	<u>Nashville, ar</u>
<input type="checkbox"/>	Banking	<u>Mineral Spring AR</u>
<input type="checkbox"/>	Employment	<u>Diark, AR</u>
<input type="checkbox"/>	Social needs	<u>Nashville, AR</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Eddie D. Williams

Address: 204 Chapel Hill St.

Telephone: (870)-388-9694

Date: 6-13-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

#### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

No Post Office, stores, etc. here.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping Texarkana - Nashville  
☒ Personal needs Texarkana - Nashville  
☒ Banking Mineral Springs  
☐ Employment \_\_\_\_\_  
☒ Social needs Rosdown - Hope - Mineral Springs  
Nashville - Texarkana

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Helen McAdams

Address: 105 Marshall Dr.

Telephone: 870-388-9305

Date: 6-14-2011

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |   |  |
|---|---|--|
| a. Picking up government forms (such as tax forms)            | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

TRAVEL TO ASHDOWN & NASHVILLE PASS  
POST OFFICE AT MINERAL SPRINGS;

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment <u>RETIRED</u>
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: HORACE ARNOLD

Address: P.O. BOX 172

Telephone: 388-9487

Date: 6-14-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐☒☐☐

b. Mailing Letters

☐☒☐☐

c. Mailing Parcels

☐☒☐☐

d. Pick up Post Office box mail

☐☐☐☐

e. Pick up general delivery mail

☐☐☐☒

f. Buying money orders

☐☐☐☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐☐☐☒

h. Sending Express Mail

☐☐☐☒

i. Buying stamp-collecting material

☐☐☐☒

## Other Postal Services

a. Entering permit mailings

☐

YES

☒

NO

a. Resetting/using postage meter

☐

YES

☒

NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐

YES

☒

NO

b. Using for school bus stop

☐

YES

☒

NO

c. Assisting senior citizens, persons with disabilities, ect.

☐

YES

☒

NO

If yes, please explain:

d. Using public bulletin board

☐

YES

☒

NO

e. Other

☐

YES

☐

NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐

YES

☒

NO

If yes, please explain:



NASHVILLE / ASHDOWN

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking

ASHDOWN



Employment



Social needs

SARATOGA / MILLWOOD  
JELARKANA

4. Do you currently use local businesses in the community?



Yes

No

BUSINESS IS SLOW

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

PAIN IN THE ASS

WANT REFUND OF PO BOX FEES IF CLOSED

Name:

Address:

LAFFITE LLOYD + JEANETTE

Telephone:

PO BOX 65

Date:

JUNE 15, 2010

Please include any additional comments below:

COLUMBUS IS WAY OUT OF THE WAY  
TO GO TO GET MAIL AT PO BOX

I suggest closing office on Saturdays  
and possibly cutting back office time  
9-12 or something like that. No need to  
open full service but at least 3x a week  
Saratoga is in the middle of nowhere & everywhere  
is far to drive.

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

DAVID STANTON

Address:

P.O. BOX 174

Telephone:

870-388-9346

Date:

6-16-11

Please include any additional comments below:

Why should we have to close SARATOGA +  
Drive to Columbus. Should be other way  
around if you have to close it

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

in Ashdown

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Mary Ann McRoy

Address:

PO BOX 61

Telephone:

870-557-4411

Date:

6-11-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |                              |  |
|--------------------------------|------------------------------|--|
| d. Using public bulletin board | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES | <input type="checkbox"/> NO            |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Going by Fulton on way to work

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Richard McRay

Address: Box 2

Telephone: 870-388-9615

Date: 6-13-11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

- |  | Daily                               | Weekly                              | Monthly                             | Never                               |
|--|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| d. Pick up Post Office box mail  | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| f. Buying money orders   | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| i. Buying stamp-collecting material  | <input type="checkbox"/>            | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

## Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities. ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |  |
|--------------------------------|---|--|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO            |
| e. Other                       | <input type="checkbox"/> YES            | <input checked="" type="checkbox"/> NO |

If yes, please explain:

TAX FORMS  
NOT AVAILABLE

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

- |   |                             |
|---|-----------------------------|
| <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
|---|-----------------------------|

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping <input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Personal needs <input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	Banking <input checked="" type="checkbox"/>
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs <input checked="" type="checkbox"/>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: PAT HALL

Address: PO BOX - 1 SARATOGA AR 71859

Telephone: 870-388-6924

Date: 6-12-11

Please include any additional comments below:

*We need our Post office. As I get older  
I am less likely to be able to obtain  
these services elsewhere unless  
someone else drives me.*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☒ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Jim Tucker

Address:

1914 Saratoga Hwy 355 South

Telephone:

501-516-7074

Date:

6-13-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☒ ☐ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☐ ☐ ☐ ☒

e. Pick up general delivery mail

☐ ☐ ☐ ☐

f. Buying money orders

☐ ☐ ☒ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☒ ☐ ☐

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☒ YES ☐ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

MINERAL SPRINGS

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	NASHVILLE
<input checked="" type="checkbox"/>	Personal needs	NASHVILLE, HOPE,
<input checked="" type="checkbox"/>	Banking	NASHVILLE, HOPE
<input type="checkbox"/>	Employment	DISABLE
<input checked="" type="checkbox"/>	Social needs	NASHVILLE, HOPE,

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: JAMES H. VAUGHN

Address: 1003 CHAPLE HILL ST SARATOGA, AR, 71859

Telephone: 870-388-9483

Date: 6-13-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
--------------------------------	------------------------------	--

e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
----------	------------------------------	--

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

*Dayla Young*

Address:

*211 Hwy 32 W Saratoga, Ar 71859*

Telephone:

*870-388-9663*

Date:

*6/11/11*

Please include any additional comments below:

*Why close our post office and leave a smaller one open?*

*I will not go to Columbus.*

*I am treasurer for the fire department and buy all stamps and mail letters here.*

*I will be out of town when you have the meeting or I would attend.*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	ASHDOWN
<input type="checkbox"/>	Personal needs	OUT OF TOWN
<input type="checkbox"/>	Banking	ASHDOWN
<input type="checkbox"/>	Employment	Retired
<input type="checkbox"/>	Social needs	None

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: THOMAS E. CAIN

Address: 214 CR 197

Telephone: 870-388-9527

Date: 6-14-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	HOPE, AR.
<input checked="" type="checkbox"/>	Personal needs	HOPE, AR.
<input checked="" type="checkbox"/>	Banking	MINERAL SPRINGS, AR.
<input checked="" type="checkbox"/>	Employment	NASHVILLE, AR.
<input checked="" type="checkbox"/>	Social needs	HOPE, AR.

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: CLARENCE COOK

Address: P.O. Box 122 - SARATOGA, AR. 71859

Telephone: 1-870-388-7150

Date: 6-13-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps ☐ ☐ ☒ ☐
- b. Mailing Letters ☐ ☒ ☐ ☐
- c. Mailing Parcels ☐ ☒ ☐ ☐
- d. Pick up Post Office box mail ☒ ☐ ☐ ☐
- e. Pick up general delivery mail ☐ ☐ ☐ ☐
- f. Buying money orders ☐ ☐ ☒ ☐
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation ☐ ☐ ☒ ☐
- h. Sending Express Mail ☐ ☐ ☒ ☐
- i. Buying stamp-collecting material ☐ ☐ ☒ ☐

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☒ YES ☐ NO

If yes, please explain:

picking up mail at post office

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Nashville, AR, Texarkana



Personal needs



Banking Mineral Springs, AR



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name: Southside Church of Christ

Address: P.O. Box 71, Saratoga, AR 71859

Telephone: 870-388-9451

Date: June 12, 2011

Please include any additional comments below:

*The Saratoga Post Office is of major importance to our church and community.*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ <sup>Very</sup> Unfavorable ☐ No Opinion

Name:

Keith Fricks

Address:

P.O. Box 133

Telephone:

870-388-9514

Date:

6-11-11

Please include any additional comments below:

Closing the Saratoga Post Office makes absolutely No sense. This town has a school, churches, + businesses. Why shut this Post Office when there are existing Post Offices in places where there are no schools, stores, + few people such as Columbus + Ozan? One would think you would reduce the hours of operation before completely closing. I appreciate you asking my opinion and I hope you will take it seriously!!!

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331

If needed I will contact my Congressman / Please make note that I do not have any family or friends working in the Saratoga Post Office.



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

the Mineral Springs Post Office



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: DONNA ELLEN

Address: P.O. Box 144

Telephone: 870-388-9243

Date: 6-11-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities. ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO

- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Askl down

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒ Shopping TEXARKANA

☒ Personal needs TEXARKANA

☒ Banking MINERAL SPRINGS

☐ Employment RETIRED

☒ Social needs TEXARKANA

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: JOHN LEWIS

Address: P.O. Box 68, SARATOGA, AR 71859

Telephone: SAR 870-388-9427

Date: 6-11-2011

Please include any additional comments below:

WE HAVE A LOTS OF SENIORS CITIZEN IN SARATOGA, IT WILL  
BE A INCONVENIENCE FOR THEM TO TRY GET TO ANOTHER  
POST OFFICE.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

- ☒ Shopping  
☒ Personal needs  
☒ Banking  
☒ Employment  
☒ Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

OR Flynn  
Don Sandwiches

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

K STOKES

Address:

PO Box 25

Telephone:

870-388-9230

Date:

6-12-11

Please include any additional comments below:

If I go back to using my S. Lake St. mail st Box (1 blk from away home)  
I take a chance of someone stealing mail, Identity theft etc  
My home is 102 Saratoga Lane  
& mail does NOT delivery to my home!

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Mineral Springs, AR enroute to Nashville, AR

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Nashville - Texarkana TX



Personal needs



Banking

Texarkana, TX



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

John Virgil & Alice Sanders

Address:

P.O. Box 55 Saratoga AR 71859

Telephone:

Date:

6-11-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

Do my grocery shopping in Nashville



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Nashville Arkansas



Personal needs



Banking

Mineral Springs Arkansas



Employment

NA



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name: Robert L. Gray

Address: 1747 Hwy 353 South

Telephone: 870-388-9284

Date: 6-13-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

DIABETIC, HOME BOUND, WHEELCHAIR, ETC

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

N/A

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Morningstar Store

Address:

P.O. Box 104 / 151 CR 198

Telephone:

Date:

6-13-11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- a. Buying Stamps ☐ ☐ ☒ ☐
- b. Mailing Letters ☐ ☐ ☒ ☐
- c. Mailing Parcels ☐ ☐ ☒ ☐
- d. Pick up Post Office box mail ☐ ☐ ☐ ☐
- e. Pick up general delivery mail ☐ ☐ ☐ ☐
- f. Buying money orders ☐ ☐ ☐ ☐
- g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation ☐ ☐ ☐ ☐
- h. Sending Express Mail ☐ ☐ ☐ ☐
- i. Buying stamp-collecting material ☐ ☐ ☐ ☐

## Other Postal Services

- a. Entering permit mailings ☐ YES ☐ NO
- a. Resetting/using postage meter ☐ YES ☐ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☐ NO
- b. Using for school bus stop ☐ YES ☐ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☐ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

pass close to Ashdown's post office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

*Cynthia Soyars*

Address:

*239 E Cypress Drive Saratoga, Ar 71859*

Telephone:

*903 280 1921*

Date:

*JUNE 12, 2011*

Please include any additional comments below:

*Shipping Saturday delivery would be OK - also 1/2 days, but I really don't want to have to pick up my mail at a post office box, especially as far away as Columbus.*

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420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- |                                  |                              |  |
|----------------------------------|------------------------------|--|
| a. Entering permit mailings      | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| a. Resetting/using postage meter | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

### Nonpostal Services

- |   |                              |  |
|---|------------------------------|--|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> YES | <input checked="" type="checkbox"/> NO |

If yes, please explain:

- |                                |   |                             |
|--------------------------------|---|-----------------------------|
| d. Using public bulletin board | <input checked="" type="checkbox"/> YES | <input type="checkbox"/> NO |
| e. Other                       | <input type="checkbox"/> YES            | <input type="checkbox"/> NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
------------------------------	--

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Larger cities,</u>
<input checked="" type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	
<input checked="" type="checkbox"/>	Employment	
<input checked="" type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Delra Sue Gore

Address: 104 S. Lake Fork Drive Saratoga

Telephone: 870-388-6990

Date: June 11, 2011

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES <input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

If yes, please explain:

For my 94 year old mother

d. Using public bulletin board	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES <input type="checkbox"/> NO

If yes, please explain:

Posting a bulletin for yard sale or church activities

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

there isnt one going to Ashdown or Nashville

☒ YES ☐ NO  
If going to Hope Columbia P.D.



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

☒

Shopping

Hope, Joplin, Nashville, Ashdown

☒

Personal needs

Hope - Joplin

☒

Banking

Hope

☐

Employment

Retired

☐

Social needs

Hope, Nashville, Columbus

4. Do you currently use local businesses in the community?

☐

Yes

☐

No

We have none

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐

Favorable

☒

Unfavorable

☐

No Opinion

Name:

Nelson - Linda Wheatley

Address:

2075 MAIN ST. SARATOGA, AR. 71859-9036

Telephone:

870-388-9460

Date:

6-11-11

Please include any additional comments below:

We do not have anything here but a burger joint  
small Gro with little necessity in it you take our  
P.O. and we will have nothing but a hole in  
the road. We're a Community of mostly retired people

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

☐ ☐ ☒ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

Shopping ~~Hope, Nashville, Ash Grove~~  
Personal needs ~~Hope, Nashville~~  
Banking ~~Hope~~ Nashville  
Employment  
Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: SARATOGA CHURCH OF CHRIST

Address: P D Box 164

Telephone:

Date: 6-12-11

Please include any additional comments below:

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Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville, AR, Texarkana, AR</u>
<input type="checkbox"/>	Personal needs	
<input checked="" type="checkbox"/>	Banking	<u>Mineral Springs, AR</u>
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: David & Ann Fricks  
Address: 200 Dogwood Lane, Saratoga, AR 71859  
Telephone: 870-388-9451  
Date: 6-13-11

Please include any additional comments below:

*It would be a disservice to close the Saratoga Post office for many reasons. First, our school needs a local post office for sending and receiving important mail. Secondly, the businesses in our community need a local postal facility, and thirdly, most of my travel from home takes me to Nashville, AR or Texarkana; not to Columbus.*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	ASHDOWN + TEXARKANA
<input checked="" type="checkbox"/>	Personal needs	TEXARKANA
<input checked="" type="checkbox"/>	Banking	ASHDOWN
<input type="checkbox"/>	Employment	_____
<input checked="" type="checkbox"/>	Social needs	TEXARKANA

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: LOUIS SALLAY

Address: 150 SOUTHLAKE ROAD SARATOGA, AR-71859

Telephone: 870-388-9558

Date: 6-8-11

Please include any additional comments below:

COLUMBUS IS OUT OF THE QUESTION. WITH GASOLINE PRICES AS THEY ARE - MUCH TO FAR TO DRIVE! AS I AM 90 YEARS OLD, MY WIFE IS 89.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

*My husband & I are both disabled*

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	<u>Shopping</u>
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Bail & Joe Smith  
Address: 145 Bender Bluff Rd  
Telephone: 903-826-5752  
Date: 6-11-11

Please include any additional comments below:

*We need this Post office everybody use it*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain: \_\_\_\_\_

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain: \_\_\_\_\_

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain: \_\_\_\_\_

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/> NA	Shopping
<input type="checkbox"/> NA	Personal needs
<input type="checkbox"/> NA	Banking
<input type="checkbox"/> NA	Employment
<input type="checkbox"/> NA	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Community Baptist Church  
Address: P.O. Box 74 Saratoga, Arkansas 71859  
Telephone: 870-388-9200  
Date: June 12, 2011

Please include any additional comments below:

Our church is a frequent recipient of literature and other materials, Our building is located in a remote area where a outside box would not be safe, with the post office, we ~~can~~ can get our mail daily.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO

### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

RUN ERRANDS FOR ELDERLY NEIGHBORS

d. Using public bulletin board	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☒ NO

If yes, please explain:

WHILE BANKING & GOING TO NASHVILLE SHOPPING - BUT IT IS NOT OPEN TO BUY STAMPS, ETC. MOST OF THE TIMES I GO THROUGH MINERAL SPRINGS.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: MARY TRUMBUE  
Address: 148 SOUTHLAKE RD.  
Telephone: 870-388-9530  
Date: 6/12/2011

Please include any additional comments below:

WHY CAN'T COLUMBUS DO THEIR MAIL BUSINESS AT SARATOGA?

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

### Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

### Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☒ YES ☐ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I'm in Sales and pass Several per Day

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping



Personal needs



Banking



Employment



Social needs

4. Do you currently use local businesses in the community?



Yes

No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

Dale Gathright, JR.

Address:

P.O. Box 156 Saratoga, Arkansas 71859

Telephone:

870-388-9200

Date:

June 12, 2011

Please include any additional comments below:

Saratoga Office is much larger than Columbus. Your contract pick-up comes thru Saratoga. It would make a 10 mile Round-trip Detour to go to Columbus & back. As a business owner, this would be a hardship to move business to a small office with less operating hours. Saratoga has a school that's the major user as well as several businesses & churches.

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator

420 Natural Resources Dr.

Little Rock AR 72205-9331

### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

**Postal Services**

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

**Other Postal Services**

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

**Nonpostal Services**

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	<u>Nashville / Texarkana</u>
<input checked="" type="checkbox"/>	Personal needs	<u>Nashville</u>
<input checked="" type="checkbox"/>	Banking	<u>Nashville</u>
<input type="checkbox"/>	Employment	<u>N/A</u>
<input checked="" type="checkbox"/>	Social needs	<u>Nashville / Texarkana</u>

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Lucille Hardin  
Address: 2091 Main Street  
Telephone: \_\_\_\_\_  
Date: 6/12/11

Please include any additional comments below:

I am an elderly lady who cannot see to drive. I have to have someone to take me places - when there is no way to get to Nashville / Texarkana - Saratoga PO is closer and easier to get to - We need this Post Office to stay open.

Thank You

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☒ ☐ ☐ ☐

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☐ ☒

h. Sending Express Mail

☐ ☐ ☐ ☒

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities. ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☒ YES ☐ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain:

☒ YES ☐ NO

Mineral Springs

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping

Nashville & Jefferson



Personal needs

11

12



Banking

Mineral Springs



Employment

Self Employed



Social needs

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name:

John Poffitt

Address:

1887 355 S - P.O. Box 84 Saratoga, Ar. 71859

Telephone:

(870) 826-2255

Date:

6-12-11

Please include any additional comments below:

We need to keep our Post Office

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



Postal Service Customer Questionnaire

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1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☐ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping
<input checked="" type="checkbox"/>	Personal needs
<input checked="" type="checkbox"/>	Banking
<input checked="" type="checkbox"/>	Employment
<input checked="" type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name: Donald Maynard

Address: 211 Chapel Hill St.

Telephone: 870-388-9212

Date: June 10-2011

Please include any additional comments below:

*Discontinue Columbus Keep Saratoga*

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331

# Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☒ YES ☐ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☒ YES ☐ NO

If yes, please explain:

Has a wheelchair  
excess close to door

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

To shop we pass by Mineral Springs Post Office

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?



Shopping Hope, Nashville and Ashdown



Personal needs Nashville



Banking Mineral Springs



Employment



Social needs Gospel singings

4. Do you currently use local businesses in the community?



Yes



No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?



Favorable



Unfavorable



No Opinion

Name: Mark E. and Judy Bowers

Address: 108 Sunset Circle - Saratoga, AR 71859

Telephone: 870 388-9366

Date: June 13, 2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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### Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

#### Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

#### Other Postal Services

a. Entering permit mailings	<input type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input type="checkbox"/> YES	<input type="checkbox"/> NO

#### Nonpostal Services

a. Picking up government forms (such as tax forms)	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	<i>when they have them</i>
b. Using for school bus stop	<input type="checkbox"/> YES	<input type="checkbox"/> NO	
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	
If yes, please explain: <u>mail and mail all of their mail - I have to get them</u>			
d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO	
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO	
If yes, please explain: _____			

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

when I go to Nashville or Lexington



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	Mashville, Hope, Taylors
<input type="checkbox"/>	Personal needs	" " "
<input type="checkbox"/>	Banking	Mashville & Hope
<input type="checkbox"/>	Employment	
<input type="checkbox"/>	Social needs	" " "

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☒ Unfavorable ☐ No Opinion

Name:

Dale Fincher

Address:

2111 355 South Saratoga, Ar. 71859

Telephone:

870 388 9316

Date:

6-13-01

Please include any additional comments below:

why not move Columbus to Saratoga

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

a. Buying Stamps

☐ ☐ ☒ ☐

b. Mailing Letters

☐ ☒ ☐ ☐

c. Mailing Parcels

☐ ☐ ☒ ☐

d. Pick up Post Office box mail

☒ ☐ ☐ ☐

e. Pick up general delivery mail

☐ ☐ ☐ ☒

f. Buying money orders

☐ ☐ ☐ ☒

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

☐ ☐ ☒ ☐

h. Sending Express Mail

*Sometimes* ☐ ☐ ☐ ☐

i. Buying stamp-collecting material

☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

☐ YES ☒ NO

a. Resetting/using postage meter

☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☐ NO

e. Other

☐ YES ☐ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I work at Nashville Post office and pass Mineral Springs Post office every day.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

ANALYST, POSTAL SERVICE, SARATOGA

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

a. Buying Stamps

b. Mailing Letters

c. Mailing Parcels

d. Pick up Post Office box mail

e. Pick up general delivery mail

f. Buying money orders

g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation

h. Sending Express Mail

i. Buying stamp-collecting material

Daily Weekly Monthly Never

☐ ☐ ☒ ☐☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒☐ ☐ ☐ ☒

## Other Postal Services

a. Entering permit mailings

a. Resetting/using postage meter

YES ☒ NO☐ YES ☒ NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)

☐ YES ☒ NO

b. Using for school bus stop

☐ YES ☒ NO

c. Assisting senior citizens, persons with disabilities, ect.

☐ YES ☒ NO

If yes, please explain:

d. Using public bulletin board

☐ YES ☒ NO

e. Other

☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Hope, Nashville, Ashdown, Texarkana
<input checked="" type="checkbox"/>	Personal needs	" " "
<input type="checkbox"/>	Banking	Ashdown, Mineral Springs, Hope
<input type="checkbox"/>	Employment	Ashdown
<input type="checkbox"/>	Social needs	Communities Around SARATOGA

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Mike T Stanton

Address: 232 Hwy 32 W

Telephone: SARATOGA Ark

Date: 6-12-11

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
a. Resetting/using postage meter	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
b. Using for school bus stop	<input type="checkbox"/> YES	<input checked="" type="checkbox"/> NO
c. Assisting senior citizens, persons with disabilities, ect.	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

d. Using public bulletin board	<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
e. Other	<input type="checkbox"/> YES	<input type="checkbox"/> NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

<input checked="" type="checkbox"/> YES	<input type="checkbox"/> NO
---	-----------------------------

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping	Nashville, Ashdown
<input type="checkbox"/>	Personal needs	Wal Mart
<input type="checkbox"/>	Banking	Wal Mart
<input type="checkbox"/>	Employment	~
<input type="checkbox"/>	Social needs	Hope

4. Do you currently use local businesses in the community?

☒ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name: Sandra Patton

Address: P.O. Box 50 Saratoga AR 71859

Telephone: 870-331-2074

Date: 6-13-2011

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

Daily Weekly Monthly Never

- |  |                          |                                     |                                     |                                     |
|--|--------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| a. Buying Stamps   | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| b. Mailing Letters   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| c. Mailing Parcels   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| d. Pick up Post Office box mail  | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| e. Pick up general delivery mail   | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            |
| f. Buying money orders   | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation | <input type="checkbox"/> | <input type="checkbox"/>            | <input checked="" type="checkbox"/> | <input type="checkbox"/>            |
| h. Sending Express Mail  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |
| i. Buying stamp-collecting material  | <input type="checkbox"/> | <input type="checkbox"/>            | <input type="checkbox"/>            | <input checked="" type="checkbox"/> |

## Other Postal Services

- |                                  |                          |     |                                     |    |
|----------------------------------|--------------------------|-----|-------------------------------------|----|
| a. Entering permit mailings      | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| a. Resetting/using postage meter | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

## Nonpostal Services

- |   |                          |     |                                     |    |
|---|--------------------------|-----|-------------------------------------|----|
| a. Picking up government forms (such as tax forms)            | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| b. Using for school bus stop                                  | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| c. Assisting senior citizens, persons with disabilities, ect. | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |

If yes, please explain:

- |                                |                          |     |                                     |    |
|--------------------------------|--------------------------|-----|-------------------------------------|----|
| d. Using public bulletin board | <input type="checkbox"/> | YES | <input checked="" type="checkbox"/> | NO |
| e. Other                       | <input type="checkbox"/> | YES | <input type="checkbox"/>            | NO |

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:



3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input checked="" type="checkbox"/>	Shopping	Hope OR Texarkana
<input checked="" type="checkbox"/>	Personal needs	Hope OR Texarkana
<input checked="" type="checkbox"/>	Banking	Hope
<input checked="" type="checkbox"/>	Employment	Hope
<input checked="" type="checkbox"/>	Social needs	Emmet, Hope OR Texarkana

4. Do you currently use local businesses in the community?

☐ Yes ☒ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☒ No Opinion

Name: Kim McJunkins

Address: P.O. Box 20, Saratoga

Telephone: 870-388-9426

Date: 6-15-11

Please include any additional comments below:

I would hate to see our post office close but at the same time would love for my mail to be delivered to my home because I leave for work M-F at 6:30 AM and return after 5p. I have to ask my 85 year old father-in-law to pick up any packages I might have.

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Arkansas District Study Coordinator  
420 Natural Resources Dr  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
e. Pick up general delivery mail	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

## Other Postal Services

a. Entering permit mailings	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
a. Resetting/using postage meter	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>

## Nonpostal Services

a. Picking up government forms (such as tax forms)	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
b. Using for school bus stop	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
c. Assisting senior citizens, persons with disabilities, ect.	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>

If yes, please explain:

d. Using public bulletin board	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
--------------------------------	--------------------------	------------------------------	-----------------------------

e. Other	<input type="checkbox"/>	YES <input type="checkbox"/>	NO <input type="checkbox"/>
----------	--------------------------	------------------------------	-----------------------------

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☒ YES ☐ NO

If yes, please explain:

I pass by the post office in Hooks, Texas going to &amp; from work.

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331



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## Postal Service Customer Questionnaire

1. Please check the appropriate box to indicate whether you used the Saratoga Post Office for each of the following:

## Postal Services

	Daily	Weekly	Monthly	Never
a. Buying Stamps	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
b. Mailing Letters	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
c. Mailing Parcels	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
d. Pick up Post Office box mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
e. Pick up general delivery mail	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
f. Buying money orders	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
g. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
h. Sending Express Mail	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>
i. Buying stamp-collecting material	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>

## Other Postal Services

- a. Entering permit mailings ☐ YES ☒ NO
- a. Resetting/using postage meter ☐ YES ☒ NO

## Nonpostal Services

- a. Picking up government forms (such as tax forms) ☐ YES ☒ NO
- b. Using for school bus stop ☐ YES ☒ NO
- c. Assisting senior citizens, persons with disabilities, ect. ☐ YES ☒ NO

If yes, please explain:

- d. Using public bulletin board ☐ YES ☒ NO
- e. Other ☐ YES ☒ NO

If yes, please explain:

2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

☐ YES ☒ NO

If yes, please explain:

3. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?

<input type="checkbox"/>	Shopping
<input type="checkbox"/>	Personal needs
<input type="checkbox"/>	Banking
<input type="checkbox"/>	Employment
<input type="checkbox"/>	Social needs

4. Do you currently use local businesses in the community?

☐ Yes ☐ No

5. What is your opinion of the possible discontinuance of the Saratoga Post Office?

☐ Favorable ☐ Unfavorable ☐ No Opinion

Name:

Address:

Telephone:

Date:

Please include any additional comments below:

Completed questionnaire should be returned to the following address:

Arkansas District Study Coordinator  
420 Natural Resources Dr.  
Little Rock AR 72205-9331

### Postal Service Customer Questionnaire Analysis

Questionnaires were distributed to all delivery customers of the SARATOGA Post Office on 06/08/2011. Additionally, during the survey period, questionnaires were available at the SARATOGA Post Office to walk-in retail customers.

1. **Number of Questionnaires**

Total Questionnaires distributed	<u>260</u>
Favorable to proposal	<u>3</u>
Unfavorable to proposal	<u>59</u>
Expressing no opinion	<u>5</u>
Total questionnaires received	<u>67</u>

#### Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):  
Customers were concerned about a possible address change.  
Response:  
There will be no change in customer addresses.
2. Concern (UnFavorable):  
Customers were concerned about having to travel to another Post Office for service.  
Response:  
Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3. Concern (UnFavorable):  
Customers were concerned about mail security.  
Response:  
Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. Concern (UnFavorable):  
Customers were concerned about senior citizens.  
Response:  
Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

#### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):  
Customers expressed concern for loss of community identity.  
Response:  
A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. Concern (UnFavorable):  
Customers felt closing the Post Office would cause property values to decline.  
Response:  
There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3. Concern (UnFavorable):  
Customers felt the loss of a Post Office would have a detrimental effect on the business community.  
Response:  
Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

### Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Chuck Hamilton

Date: 06/23/2011  
 Time: 5:30

Total Number of Customers Present: 70

Place: Saratoga School

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Charina Cook	P.O. Box 122	71859	1-870-388-7150
Crystal Cook	P.O. Box 122	71859	1-870-388-7150
<del>Carmen Atkins</del>	P.O. Box 124	71859	1-870-388-9553
Lucille Handin	B. 2091 Main	71859	1-870-388-9225
Rick Lincher	P.O. Box 112	71859	870-388-9316
Linda Whately	2075 Main St	71859	870-388-9460
Carolyn Gree	515 Hwy 32W	71859	870-388-9539
John Lewis	P.O. Box 68	71859	870-388-9427
LeMerl Crosslin	P.O. Box 653	71851	870-200-3624
HA [unclear]	P.O. Box 66	71851	870-983-2815
Dede Reed	ORAN	71855	983-2367
Barbara Bringham	Washington	71862	983-2440
Patricia [unclear]	Congress	Mike Ross 71730	870-881-0681
CP [unclear]	PO Box 118	71831	983-2705
Janet Jackson	P.O. Box 215	71859	870-388-9454
Jonathan Jackson	P.O. Box 215	71859	870-388-9454
Dale Gatmeyer	P.O. Box 156	71859	870-388-9200
Joe Bob Adams	1975 [unclear] St Saratoga AR		
Marta [unclear]	PO Box 191	Saratoga 71859	501-743-1383



### Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Chuck Hamilton

Date: 06/23/2011  
 Time: 5:30

Total Number of Customers Present: \_\_\_\_\_

Place: Saratoga School

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

#### Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
LC-STAR K	PO Box 5	71859	870-388-9251
Arless Archer	P.O. BOX 35	71859	870-388-9300
Briette Archer	P.O. BOX 35	71859	870-388-9300
Giovanna Adams	PO Box 97	71859	870-388-9425
Joyce Agee	1939 Main	71859	870-388-9371
Phil Agee	1939 Main	71859	870-388-9371
Linda Wilson	142 Northlake Rd	71859	870-388-9709
J. Mike Mahon	182 Southlake Rd	71859	870-388-9709
Max Allen	401 Hwy 355 N	71852	870-451-4317
Sharon Fricks	PO Box 133	71859	870-388-9514
Bonnie Webb		71862	870-983-2796
Red Wm	208	71862	
Helen McAdams	105 Marshall Dr	71859	870-388-9305
Violet Kay Thomas	PO Box 205	71859	870-388-9323
Robert Gray	1747 Hwy 355	71859	870-388-9284
HAROLD P. ORR	221 355th	71859	479-252-0135
Sarah Linn	2121 355th	71859	479-252-0134
Virginia Sallay	150 Lake Rd	71859	
Louis Sallay	150 S. Lake Rd	71859	

### Community Meeting Roster

Postal Service Representative (Names and Titles):  
 Chuck Hamilton

Date: 06/23/2011  
 Time: 5:30

Total Number of Customers Present: \_\_\_\_\_

Place: Saratoga School

This document will be placed in an administrative record that, if discontinuance goes forward, becomes available for public inspection.

Names of Customers Present:

Name	Mailing Address (optional)	Zip Code	Phone Number
Jessie Alonzo	PO 204	71859	1-870-388-9625
John Castillo	PO 204	71859	1-870-388-9625
Tyler Davis	PO 204	71859	1-870-388-9625
James Amburn	235 Hwy 32W	71859	870-557-8711
Martha Brown	P.O. Box 173	71859	870-388-6905
Lisa Rose Jones	711 Ch. Hill St	71859	870-388-9686
Kortlan Malone	711 Ch. Hill St	71859	870-388-9686
Lyniah Malone	711 Ch. Hill St.	71859	870-388-9686
Ray Waters	PO Box 12	71864	870-871-2352
Rona McKinney	217 S. Lake Rd	71859	
Angie Fricks	200 Dogwood Dr	71859	870-388-9451
David Fricks	200 Dogwood Dr	71859	870-388-9451
Keth Fricks	PO Box 133	71859	870-388-9514
Jada Fricks	PO Box 133	71859	870-388-9514
Norman Boas	268 Hwy 32W	71859	
Mike Stant	232 Hwy 32W	71859	870-388-9417
Janet Jackson	PO Box 215 Saratoga	71859	870-388-9454
Travis A Jackson	PO Box 215 Saratoga	71859	870-388-9454
Laurie Gray	1759 355 Hwy 35	71859	870-388-9208

[illegible]

## Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

### Postal Concerns

1. Concern (UnFavorable):  
Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

#### **PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

#### **PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

#### **SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

#### **HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

2. Concern (UnFavorable):  
Customers were concerned about mail security.

**Response:**

Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

3. Concern (UnFavorable):  
Customers expressed concern about having to erect a rural mailbox.

**Response:**

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

### Nonpostal Concerns

1. Concern (UnFavorable):  
Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

**Response:**

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Docket: 1380800 - 71859

Item Nbr: 25

Page Nbr: 2



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06/09/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Saratoga School on 06/23/2011 from 5:30 to 6:30 to answer questions and provide information about our service.

If you have any questions, you may contact Jackie Stubitsch at (501) 228-4171.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink, appearing to read "Dennis Schnebele".

DENNIS SCHNEBELEN  
Manager, Post Office Operations



**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: Howard  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 27. There was not a petition recieved.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 06/28/2011  
Fax No: (650) 577-5059

**MIKE ROSS**

FOURTH DISTRICT OF ARKANSAS

**WASHINGTON**

36 RAYBURN HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
1-800-223-2220  
(202) 225-3772  
(202) 225-1314 FAX

<http://ross.house.gov>  
[mike.ross@mail.house.gov](mailto:mike.ross@mail.house.gov)

HOUSE COMMITTEE ON  
ENERGY AND COMMERCE

SUBCOMMITTEES:

HEALTH

COMMERCE, MANUFACTURING  
AND TRADE

OVERSIGHT AND INVESTIGATIONS

# Congress of the United States

## House of Representatives

May 31, 2011

DOCKET NO.

ITEM NO.

PAGE

1380800

28

1

The Honorable Patrick R. Donahoe  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington, DC 20260

Dear Mr. Postmaster General:

I write to you today to regarding the study currently underway involving the Ozan and Saratoga Post Offices in Hempstead County in my district.

It is my understanding you are considering this facility for closure. I would like to state for the record I am adamantly opposed to this action in any form.

The area surrounding the Ozan and Saratoga Post Offices is very rural with a large number of persons on a fixed income that must have postal services available to them within a reasonable distance from their home. It is unconscionable to place an undue hardship on these people who can least afford the added cost of travel into the nearest town to mail their monthly bills. I trust you will do the right thing by your customers regarding the Ozan and Saratoga Post Offices.

Should you need additional information regarding this matter, please contact Patricia Herring, Constituent Advocate, in my El Dorado office, at (870) 881-0681; or, my District Director, Jeff Weaver, in my Hot Springs office, at (501) 520-5892.

Sincerely,

Mike Ross

MR: pah

Cc: Wallace Martin, Hempstead County Judge

**HOT SPRINGS**

THE FEDERAL BUILDING  
100 RESERVE STREET  
SUITE 307  
HOT SPRINGS NATIONAL PARK, AR 71801  
(501) 520-5892  
(501) 520-5873 FAX

**PINE BLUFF**

GEORGE HOWARD JR. FEDERAL BUILDING  
100 EAST 6TH AVENUE  
ROOM 2521  
PINE BLUFF, AR 71801  
(870) 538-3376  
(870) 538-4058 FAX

**EL DORADO**

UNION COUNTY COURTHOUSE  
101 NORTH WASHINGTON  
SUITE 408  
EL DORADO, AR 71730  
(870) 881-0681  
(870) 881-0663 FAX

**PRESCOTT**

221 WEST MAIN STREET  
PRESCOTT, AR 71857  
(870) 887-5787  
(870) 887-5789 FAX



MIKE ROSS

FEDERAL REPRESENTATIVE - ARIZONA

WASHINGTON

400 BANKERS BUILDING, SUITE 1800  
WASHINGTON, DC 20015  
(202) 225-2221  
(202) 225-3712  
(202) 225-1314 FAX

1101 HENRIETTA STREET  
MURKIN, ARIZONA 85901

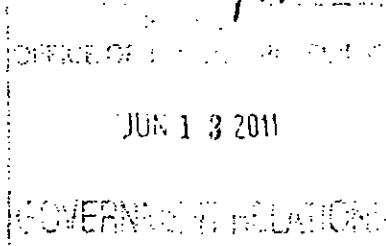


Congress of the United States  
House of Representatives

May 31, 2011

The Honorable Patrick R. Donahoe  
United States Postal Service  
475 L'Enfant Plaza, SW  
Washington, DC 20260

Dear Mr. Postmaster General:



DOCKET NO.

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PAGE

1380800

28

2

I write to you today to regarding the study currently underway involving the Ozan and Saratoga Post Offices in Hempstead County in my district.

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Sincerely,

Mike Ross

MR: pah

Cc: Wallace Martin, Hempstead County Judge

HOT SPRINGS

ONE FEDERAL BUILDING  
139 RIVERSIDE STREET  
SUITE 307  
HOT SPRINGS NATIONAL PARK, AR 71901  
(501) 520-5892  
(501) 520-8733 FAX

PINE BLUFF

GEORGE HOWARD JR. FEDERAL BUILDING  
100 EAST 8TH AVENUE  
ROOM 2521  
PINE BLUFF, AR 71601  
(870) 536-3376  
(870) 536-4058 FAX

EL DORADO

UNION COUNTY COURTHOUSE  
101 NORTH WASHINGTON  
SUITE 406  
EL DORADO, AR 71730  
(870) 881-0681  
(870) 881-0683 FAX

PRESCOTT

221 WEST MAIN STREET  
PRESCOTT, AR 71657  
(870) 887-6787  
(870) 887-6789 FAX

UNITED STATES GOVERNMENT PRINTING OFFICE: 2009-500-000-000-000



DOCKET NO.

ITEM NO.

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1380800  
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3

June 22, 2011

The Honorable Mike Ross  
Member of Congress  
Union County Court House, Suite 406  
101 North Washington Avenue  
El Dorado, AR 71730-5669

Dear Congressman Ross:

This responds to your May 31 letter to Postmaster General Patrick R. Donahoe, regarding the Ozan and Saratoga Post Offices.

Thank you for sharing your concerns. As you are aware, the U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Arkansas District officials confirm that both the Ozan and Saratoga Post Office are being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

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Please be assured that any decision to discontinue operations at the Ozan and Saratoga Post Offices will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

If I can be of assistance in the future, please let me know.

Sincerely,

(signed)

Mico Milanovic  
Government Relations Representative

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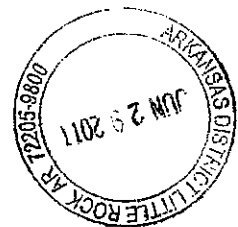
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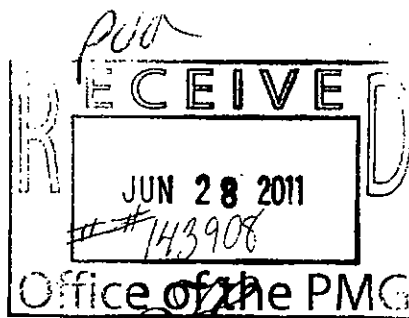
DEPUTY POSTMASTER GENERAL  
ROOM 10022

VP GOVERNMENT RELATIONS AND PUBLIC POLICY  
ROOM 10804

DISTRICT MANAGER  
ARKANSAS DISTRICT  
U S POSTAL SERVICE  
4700 EAST MCCAIN BOULEVARD  
LITTLE ROCK AR 72231-9998

559654-Key:POA-GR-09  
ROSS, MIKE AR04  
DUE 0628  
WJW 6/21  
MM 06/21/2011  
Vita 6/22



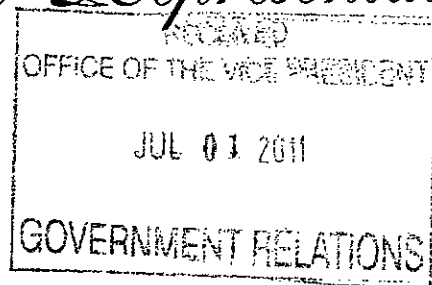


STATE OF ARKANSAS

GR  
DOCKET NO.  
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Office of the PMG  
*House of Representatives*



June 24, 2011

Mr. Patrick R. Donahoe  
Postmaster General and Chief Executive Officer  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, D.C. 20260

Dear Postmaster General Donahoe:

This letter is written to respectfully request that the Saratoga, Arkansas Post Office be kept in operation. Although I understand that many factors come into play when contemplating the closure of a postal facility, it is my sincere hope that you will consider the consequences to area residents before rendering a decision.

This facility is located in a rural part of my legislative district and provides much-needed services for local citizens. Many of these constituents have limited income, and do not have the means or capability to travel a great distance to meet their postal needs. Should the proposed closure take place, I believe it will have a negative impact for the community and its residents. In light of these factors, I respectfully ask that the Saratoga Post Office be allowed to remain open for business.

Thank you for your consideration. If you have any questions or need any additional information, please do not hesitate to contact me.

Sincerely,  
  
Nate Steel  
State Representative  
District 21

NS/adp

REPRESENTATIVE  
Nate Steel  
102 North Main Street  
Nashville, Arkansas 71852-2001

370-845-1870 Business  
370-845-3355 FAX  
nate.steel@arkansashouse.org

DISTRICT 21

Counties:  
Sevier  
Part Howard

COMMITTEES:

Judiciary  
Clerkson,  
Justice/Child Support  
Subcommittee

State Agencies and Governmental  
Affairs  
Elections Subcommittee

Joint Budget

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July 20, 2011

The Honorable Nate Steel  
House of Representatives  
102 North Main Street  
Nashville, AR 71852-2001

Dear Mr. Steel:

This responds to your June 24 letter to Postmaster General Patrick R. Donahoe, regarding the Saratoga Post Office.

I recognize your interest in ensuring that the residents of Saratoga continue to have convenient access to essential postal services. The U.S. Postal Service receives no tax dollars for operating expenses, and relies on the sale of postage, products and services to fund its operations. As a result of dramatic declines in mail volume, the Postal Service continues to experience significantly reduced revenue. In fact, over the past five years, mail volume has declined by 43.1 billion pieces, customer visits have decreased by 200 million, and retail transactions have diminished by \$2 billion. In order to sustain universal mail service to the American people, we are taking every action within our control to cut costs and streamline operations across the organization.

Arkansas District officials confirm that the Saratoga Post Office is being studied for possible discontinuance. The study is ongoing, and no final decision has been made. Please be assured that postal officials are devoting careful attention to this study, and customers will be notified in advance of any changes that may affect service in their area.

During this process, postal managers will consider the effect on the community and postal employees, the ability to provide a maximum degree of effective and regular postal services to the affected community, and potential economic savings. Customers of an office considered for closing are provided opportunities, through questionnaires and public meetings, to share their concerns and views both on the action and on mail service alternatives. Before the Postal Service makes a decision to close or consolidate an independent Post Office, we comply with all the stipulations mandated by federal law. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, are exercised before an independent Post Office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

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Please be assured that any decision regarding the future status of the Saratoga Post Office will carefully balance our universal service responsibility and our statutory duty to operate in an efficient manner. Consideration of such matters will help ensure that the Postal Service furnishes a maximum degree of regular and effective postal services to the community well into the future.

Thank you for writing. If I can be of assistance in other postal matters, please let me know.

Sincerely,

(signed)

William J. Weagley  
Manager, Government Relations Response

bcc:

DISTRICT MANAGER  
ARKANSAS DISTRICT  
U S POSTAL SERVICE  
4700 E MCCAIN BLVD  
LITTLE ROCK AR 72231-9998

VP GOVERNMENT RELATIONS AND PUBLIC POLICY  
ROOM 10804

560014-Key:POA~GR-03  
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Dona 7/20/11

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## Proposal Checklist

### Section I

#### Responsiveness to Community Postal Needs

Tell what we are doing and why.

Is reason for discontinuance justified and documented in the record?

If suspended, what type of alternate service customers are now receiving?

Reason for vacancy and information on postmaster/OIC

Number of customers and type of service they received and will receive.

Hours of service, daily window transaction average, number of permit mailers, and postage meter users.

Last three fiscal years of revenue and revenue units.

Decline in service workload/reduction in EAS level, if appropriate.

Nearest Post Office, office level, miles away, hours of service, number of Post Office boxes available.

Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.

If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.

Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.

Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.

Information on petitions and congressional inquiries included with Postal Service responses.

Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.

Advantages and disadvantages of proposed alternate service.

Any other pertinent information concerning Postal Service needs.

### Section II

#### Effect on the Community

Brief background of area, community government, population, etc.

Number of businesses, religious institutions, schools, local government offices, social organizations, etc.

Was Post Office used as meeting place?

Was Post Office a shelter for a bus stop?

Did the Post Office have a public bulletin board?

Were government forms available at the Post Office?

Did the Post Office provide assistance to senior citizens, persons with disabilities, etc.?

What is the historical value of the office?

Is an address change necessary?

Will the community identity be preserved?

What are the growth trends (flat, up, down)?

Were any other nonpostal items identified?

### Section III

#### Effect on Employees

Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

Section IV

✓

Economic Savings

A statement of annual savings includes a breakdown as follows:

Postmaster salary (EAS-\_\_\_\_, Minimum, no COLA)

\$ 33168

Fringe benefits 33.5%

\$ 11111

Rental costs, excluding utilities

\$ 6850

Total annual costs

\$ 51129

Less estimated cost of replacement service

-

Total annual savings

\$ 51129

A one-time expense of \$ \_\_\_\_\_ will be/was incurred for installation of CBUs and parcel lockers.

Is postmaster salary based on the minimum salary without COLA?

Does postmaster salary reflect the current office evaluation?

Section V

✓

Other Factors

The Postal Service has identified no other factors for consideration (if appropriate).

List other factors as appropriate.

Other factors when replacement service is a CPO.

Section VI

✓

Summary

The proposal must include a brief summary that explains why the closing or consolidation is necessary and an assessment of how those factors supporting the need for change outweigh any negative factors. In taking competing considerations into account, the need to provide a maximum degree of effective and regular service must be paramount.

Section VII

✓

Notices

Appropriate notice is made that this is a proposal and not a final determination. If a final determination is made to discontinue the office, information on the appeal process will be provided at that time.

Checklist Completed By

*[Signature]*

9-6-11

Investigative Coordinator

Date

Reviewed and Certified By

*[Signature]*

9-6-11

District PO Review Coordinator

Date



---

06/28/2011

SENIOR VICE PRESIDENT  
GOVERNMENT RELATIONS AND PUBLIC POLICY  
475 L'ENFANT PLAZA SW RM 10804  
WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close  
the SARATOGA Post Office  
Docket No. 1380800

This is to advise you that on 06/29/2011, I will post for public comment a proposal to close the SARATOGA Post Office in HOWARD, Congressional District No. AR04.

If you have any questions, please call JACKIE STUBITSCH District Review Coordinator at (501) 228-4171.

A handwritten signature in black ink, appearing to read "David Camp".

DAVID CAMP  
District Manager  
ARKANSAS PFC District

cc: Manager, Customer Service Operations  
Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920  
Proposal



06/28/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of  
SARATOGA Proposal  
Docket No. 1380800 - 71859

Please post the enclosed proposal to close the SARATOGA Post Office in the lobby. The proposal must be posted in a prominent place from 06/29/2011 through close of business on 08/30/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request.

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (501) 228-4171.

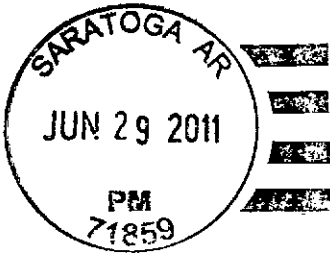
A handwritten signature in black ink, appearing to read "Jackie Stubitsch".

JACKIE STUBITSCH  
Post Office Review Coordinator  
ARKANSAS PFC District

Enclosures: PS Form 4920  
Proposal  
Invitation for Comments  
Comment Forms  
Official Record

Date of Posting: 06/29/2011

Date of Removal: 08/30/2011



UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE  
THE SARATOGA, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE



To the customers of the Saratoga Post Office:

The Postal Service is considering the close of the Saratoga Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 06/29/2011 through 08/30/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Saratoga Post Office and Columbus Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

JACKIE STUBITSCH  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

For more information, you may call JACKIE STUBITSCH at (501) 228-4171 or write to the above address.

Thank you for your assistance.

DENNIS SCHNEBELEN  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

Date of Posting: 06/29/2011

Posting Round Date:



Date of Removal: 08/30/2011

Removal Round Date:



PROPOSAL TO CLOSE  
THE SARATOGA, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380800 - 71859

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday , 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 ( 51 revenue units) in FY 2008; \$18,204 ( 47 revenue units) in FY 2009; and \$18,698 ( 49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

- |                    |  |
|--------------------|--|
| <b>1. Concern:</b> | Customers were concerned about a possible address change.  |
| <b>Response:</b>   | There will be no change in customer addresses.   |
| <b>2. Concern:</b> | Customers were concerned about having to travel to another Post Office for service.  |
| <b>Response:</b>   | Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.                           |
| <b>3. Concern:</b> | Customers were concerned about mail security.  |
| <b>Response:</b>   | Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.  |
| <b>4. Concern:</b> | Customers were concerned about senior citizens.  |
| <b>Response:</b>   | Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. |
| <b>5. Concern:</b> | Customers expressed concern about having to erect a rural mailbox.   |

**Response:**

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

6. **Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.



**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Saratoga is an unincorporated community located in Howard County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.  
**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. **Concern:** Customers felt closing the Post Office would cause property values to decline.  
**Response:** There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.  
**Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. **Concern:** Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

**Response:**

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,850</u>
Total Annual Costs	\$ 51,129
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 51,129</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

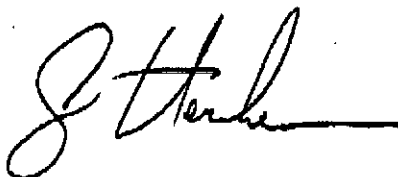
There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Columbus Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JOE HENDERSON  
Manager, Post Office Operations

06/29/2011  
Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.
2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.
3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

Name of Postal Customer

**Signature of Postal Customer**

Mailing Address

City, State, and ZIP Code

Date \_\_\_\_\_



08/31/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 08/30/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal," "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely,

A handwritten signature in black ink that reads "Jackie Stubitsch". The signature is stylized with a large initial "J" and a flourish at the end.

JACKIE STUBITSCH  
Post Office Review Coordinator  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100



**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: HOWARD  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 36. The round dated copies of the proposal have been received.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 09/06/2011  
Fax No: (650)  
577-5059

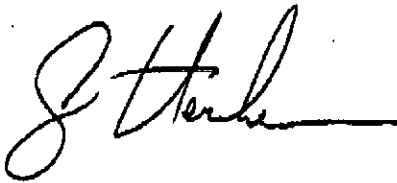
**NOTICE OF TAKING PROPOSAL AND COMMENTS  
UNDER INTERNAL CONSIDERATION**

Date 08/31/2011

Postal Customers of the Saratoga Post Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to close the Saratoga Post Office, which was posted 06/29/2011 through 08/30/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Saratoga Post Office who disagrees will have the right to appeal that decision to the Postal Regulatory Commission in Washington, DC.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Henderson", with a long horizontal flourish extending to the right.

JOE HENDERSON  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100



09/06/2011

Dear Postal Service Customer:

Thank you for taking the time to submit your comments to the proposal to close the Saratoga Post Office. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
- You expressed a concern about the detrimental effect the loss of the Post Office would have on the community. Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
- You expressed a concern about the loss of a gathering place and an information center. Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

I realize with change there is always concern. However we are confident that the alternate service listed in the proposal will continue to provide you with effective and regular service.

If you have additional questions or comments, please feel free to contact Jackie Stubitsch at (501) 228-4171.

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Henderson".

Joe Henderson  
Manager, Post Office Operations  
420 Natural Resources Dr  
Little Rock, AR, 72205-4100



### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

My husband is a heart patient and in a wheelchair. We stay in the hospital a lot and we do not want our Mail in the mailbox on Hwy 355S when we are not at home. Who will pay for the mailbox installation. We are not able to do it our selves. A lot of people here are in the same situation. We are able to go to the Post office it is less than 1 Mile from us.

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

Our town of Saratoga is growing since the construction of the power plant. A lot of people have moved to Saratoga. Saratoga Landing and Millwood Lake bring tourists. We have our own School, 3 Restaurants and a store. The post office is the heart of Saratoga, please, don't take this away from us. A lot of people depend on it.

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

A town without a post office is dead?

Sincerely,

Archer Arliss + Brigitte

Brigitte Archer

Name of Postal Customer

Signature of Postal Customer

P.O. BOX 35

Mailing Address

Saratoga, AR 71859

7.20.2011

City, State, and ZIP Code

Date

### Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the SARATOGA Post Office.

1. **Effect on Your Postal Services.** Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services.

The closing will impact my family in only negative ways. We rely on the Saratoga post office for all of our mailing needs. We mail and receive large parcels. I also depend on the Post office for the delivery, in a timely way of my medications -

2. **Effect on Your Community.** Please describe any favorable or unfavorable effects that you believe the proposal would have on your community.

In a small community, the post office is the place to gather with friends and catch up on community activities -

3. **Other Comments.** Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal.

I can't imagine an alternative way to deliver safely the amount of mail received by the school on a daily basis -

A.B. Wolf

Name of Postal Customer

A.B. Wolf

Signature of Postal Customer

P.O. Box 63

Mailing Address

Saratoga, AR 71859

City, State, and ZIP Code

6-15-11

Date

DOCKET NO.

ITEM NO.

PAGE

1380800

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4

On June 23, 2011, the U.S. Postal Service conducted a public meeting in the Saratoga Gymnasium to discuss the possible closing of the Saratoga, Arkansas Post Office. On June 29, 2011 a notice was posted on the wall of the Saratoga Post Office announcing the "Proposal to Close." I have enclosed copies of the proposal and will offer several comments.

1. I request that Congressman Mike Ross add the Saratoga Post Office to his request for an accounting, due to the swiftness of the closing letter three business days after the public meeting.
2. West Memphis Postmaster Chuck Hamilton conducted the public meeting. I feel his conduct at the meeting at times was unprofessional in his response to questions and concerns. I feel Mr. Hamilton was not prepared for the meeting. For example, he had to be told where Columbus, Arkansas was. That's the town where service would be moved too. He took no written notes, and when questioned by an audience member, said he could remember the questions and concerns. A microphone and sound system was provided. He did not make use of this, making it hard to document his answers and responses.
3. Just a quick glance of the closing document's questions makes it appear this is similar to a FAQ list and not reflective of what was said at the meeting.

I wish to go through and highlight several factors in the closing document.

4. On page 4 of the closing document are several factual errors. The document states Saratoga is located in Howard County. While the Post Office is located in Howard County, the bulk of the population resides in Hempstead County, which is less than a mile away in three different directions. Only two businesses were listed. Just a quick look around casts doubt on that number:

Texarkana Pumping Services - N/A

Patton Lawn Service - N/A

Artee's Custom Fish Sinkers - N/A

Dirty Lyfe Records PO B 152

Irby Construction 244 OKAY RD

O'Flynn's Sandwiches - N/A

Ford's Auto Sales - CLOSED

Nelson Lawn Care - N/A

Dale's Grocery - DALE Gauthright AKA Gauthright Grocery

Avon - N/A

Harmar Bottling Branch Office - N/A

Faye's Second Hand Shop

John Proffitt Handyman Services

O'Neals Electrical

Joe's Heating and Air

Saratoga Cemetery Association

Saratoga Tri-County Lions Club

Saratoga Community Building Association

Austin Enterprises

Lonnie Goodwin Pump/Scale Service

Joe Wallace-Private Investigator

Carol "Cleans"

Affordable 4U Concrete

Darling Do Remodeling

Saratoga Church of Christ

Southside Church of Christ

Harmony Church of Christ

Harmony CME Church

Community Baptist Church

Ideal Hunting Club

Cypress Bayou Hunting Club

JM Quail Farm

Vaughn Hay Service

Pat's Burgers and More

JM Grocery

Saratoga Landing Cafe

Hasley Roofing

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(These are just a few I thought of on short notice.)

I want to elaborate more on Saratoga Schools. As a member of the school board, I'm confident it's the largest customer and user of the Saratoga Post Office. A lot of what moves in and out of the school is confidential and sensitive and includes grades, transcripts, court documents, garnishments, discipline notices, etc. Because of this, it would be a great hardship to move mail service six miles away to an office with limited hours. "Holding" mail becomes a nightmare.

5. On Page 4, Question 2- I TAKE EXCEPTION to the "minimal growth" comment. Saratoga is adjacent to the \$2 billion dollar John Turk Power Plant being built near McNab and Fulton, and has a number of workers living in and using the services of the Saratoga Post Office. Irby Construction in the above list is a sub-contractor working in the area.

6. On Page 4, Question 3- The response says in part, "Since the suspension of service, there has been no indication that the business community has been adversely affected." Service HAS NOT BEEN SUSPENDED. This would lead one to believe this document was already prepared in advance, and USPS is going through the formalities.

Judging by the recent affixing of stickers on vacant boxes for rent at the Saratoga office, most are already rented. Further, the idea of moving Saratoga to Columbus, a smaller office, makes little sense if a large number of Saratoga customers wished to rent boxes. It could not handle them. Columbus offers less retail hours. Also, the contract mail truck that picks up mail at area locations, including Nashville, Mineral Springs, Saratoga and Fulton, would now be required to make two 12 mile round trips daily to service Columbus. That adds 30 minutes in the evening. I'm sure with the recent closing of the Texarkana sorting center, time is of the essence to get the contractor truck to Texarkana to get mail on the Shreveport truck.

Thank you,



Dale Gathright, Jr.

P.O. Box 156

Saratoga, Arkansas 71859



COPY

September 6, 2011

DOCKET NO.

ITEM NO.

PAGE

1380800

38

6

Dale Gathright, Jr  
PO Box 156  
Saratoga AR 71859-0156

Dear Mr. Gathright,

This is in response to your letter to the Postmaster General regarding the study being conducted on the Saratoga Post Office. I emphasize this is a study; no final decisions have been made. Thank you for sharing additional information to consider. Your letter will be included in the study record.

The process for discontinuing an independent post office is established in Title 39, United States Code, and requires any decision to close a post office be based on certain criteria. The criteria include the effect on the community served; the effect on the Postal Service employees; the economic savings to the Postal Service; and other factors. Determining if effective service can be maintained by alternative retail options is a part of the study.

Customers of the Saratoga office were provided opportunities, through questionnaires and a community meeting, to share concerns and views both on the study and on mail service alternatives. This customer feedback provided information to consider on the possible effects to the community.

In addition, the Postal Service must comply with all the stipulations mandated by federal law in the study process. All final decisions are subject to review by the independent Postal Regulatory Commission, and the discontinuance procedures contained in Title 39, United States Code, before a post office can be permanently closed. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity. The Postal Service will follow established public notification processes if changes are proposed.

Sincerely,

Cary Chism  
Manager, Consumer & Industry Contact



**A. Office**

Name: SARATOGA State: AR Zip Code: 71859  
Area: SOUTHWEST District: ARKANSAS PFC  
Congressional District: AR04 County: HOWARD  
EAS Grade: 11 Finance Number: 047857  
Post Office: ☒ Classified Station ☐ Classified Branch ☐ CPO ☐

This form is a place holder for number 39. There was not a premature appeal received.

Prepared by: Jackie Stubitsch  
Title: ARKANSAS PFC Post Office Review Coordinator  
Tele No: (501) 228-4171

Date: 09/06/2011  
Fax No: (650)  
577-5059

## Analysis of 60-Day Posting Comments

### Number of comments returned

Total questionnaires distributed	3
Favorable comments	0
Unfavorable comments	3
No opinion expressed	0
Total comments returned	3

### Postal Concerns

The following postal concerns were expressed

1. Concern (UnFavorable):  
Customers expressed concern over the dependability of rural route service.

#### Response:

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

### Nonpostal Concerns

The following nonpostal concerns were expressed

1. Concern (UnFavorable):  
Customers expressed concern for loss of community identity.

#### Response:

A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.

2. Concern (UnFavorable):  
Customers felt the loss of a Post Office would have a detrimental effect on the business community.

#### Response:

Businesses generally require regular and effective postal services, and these will always be provided to the community. Since the suspension of service, there has been no indication that the business community has been adversely affected. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.

3. Concern (UnFavorable):  
Customers were concerned about the loss of a gathering place and an information center.

#### Response:

Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

Date of Posting: 06/29/2011

Posting Round Date:

Date of Removal: 08/30/2011

Removal Round Date:

PROPOSAL TO CLOSE  
THE SARATOGA, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE  
(REVISED)

DOCKET NUMBER 1380800 - 71859



## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday, 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 ( 51 revenue units) in FY 2008; \$18,204 ( 47 revenue units) in FY 2009; and \$18,698 ( 49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The following concerns were expressed from questionnaires, the community meeting, from customer letters, on the petition, and from the congressional inquiry:

1. **Concern:** Customers were concerned about a possible address change.

**Response:** There will be no change in customer addresses.
2. **Concern:** Customers were concerned about having to travel to another Post Office for service.

**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3. **Concern:** Customers were concerned about mail security.

**Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. **Concern:** Customers were concerned about senior citizens.

**Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
5. **Concern:** Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

**6. Concern:**

Customers expressed concern about having to erect a rural mailbox.

**Response:**

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

**7. Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.



**Some advantages of the proposal are:**

1. The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.
4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.  
**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. **Concern:** Customers felt closing the Post Office would cause property values to decline.  
**Response:** There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.  
**Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.  
**Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.

**4. Concern:**

Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.

**Response:**

Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,850</u>
Total Annual Costs	\$ 51,129
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 51,129</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Columbus Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.



JOE HENDERSON  
Manager, Post Office Operations

06/29/2011  
Date

U.S. Postal Service POST OFFICE CLOSING OR CONSOLIDATION PROPOSAL Fact Sheet				1. Date Prepared  06/03/2011																								
2. Post Office Name SARATOGA		3. State and ZIP + 4 Code AR, 71859-9998																										
4. District, Customer Service ARKANSAS PFC	5. Area, Customer Service SOUTHWEST	6. County HOWARD	7. Congressional District AR04																									
8. Reason for Proposal to Discontinue This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day		9. PO Emergency Suspend (Reason and Date) No Suspension		10. Proposed Permanent Alternate Service																								
11. Staffing		12. Hours of Service																										
a. <input type="checkbox"/> PM <input checked="" type="checkbox"/> PM Vacancy Reason & Date: resigned Occupied 01/08/2011  b. <input type="checkbox"/> OIC <input type="checkbox"/> Career <input type="checkbox"/> Non-Career  c. Current PM POSITION Level (150) Downgraded from EAS-11 d. No of Clerks- 0 No of Career- 0 No of Non-Career- 0 e. No of Others- 1 No of Career- 0 No of Non-Career- 1		a. Time M-F 07:30 - 12:15 - 13:30 - 16:00 Sat 08:30 - 10:00 Total Window Hours Per Week  a. Lobby Time M-F 24 hrs Sat 24 hrs 37.75  b. EAS Step 1 PM Basic Salary (no Cola) \$ 33168 c. PM Fringe Benefits (33.5% of b.) \$11,111																										
13. Number of Customers Served		14. Daily Volume (Pieces)																										
a. General Delivery 0 b. P.O. Box 102 c. City Delivery 0 d. Rural Delivery 155 e. Highway Contract Route Box 0 f. Total 257 g. No. Receiving Duplicate Service 0 h. Average No. Daily Transactions 14.80		<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Types of Mail</th> <th>Received</th> <th>Dispatched</th> </tr> </thead> <tbody> <tr> <td>a. First-Class</td> <td>447</td> <td>67</td> </tr> <tr> <td>b. Newspaper</td> <td>140</td> <td>2</td> </tr> <tr> <td>c. Parcel</td> <td>12</td> <td>5</td> </tr> <tr> <td>d. Other</td> <td>0</td> <td>0</td> </tr> <tr> <td>e. Total</td> <td>599</td> <td>74</td> </tr> <tr> <td>f. No. of Postage Meters</td> <td colspan="2">0</td> </tr> <tr> <td>g. No. of Permits</td> <td colspan="2">0</td> </tr> </tbody> </table>			Types of Mail	Received	Dispatched	a. First-Class	447	67	b. Newspaper	140	2	c. Parcel	12	5	d. Other	0	0	e. Total	599	74	f. No. of Postage Meters	0		g. No. of Permits	0	
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15a. Quarters																												
<input type="checkbox"/> Postal Owned <input checked="" type="checkbox"/> Leased (If Leased, Expiration Date) 12/31/2015 Annual Lease \$ 6850  30-day cancellation clause? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Evicted? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No (If Yes, must vacate by)  Located in: <input checked="" type="checkbox"/> Business <input type="checkbox"/> Home <input type="checkbox"/> Other Suitable alternate quarters available? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No																												
15b. Explain: n/a																												
17. Schools, Churches and Organization in Service Area: No: 0		19. Administrative/Emanating Office (Proposed):																										
		Name COLUMBUS EAS Level 55 Miles Away 5.6 Window Service Hours: M-F 8:30 to 2:30 SAT 8:30 to 2:30 Lobby Hours: M-F 24 hrs SAT 24 hrs PO Boxes Available: 38																										
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21. Prepared by																												
Printed Name and Title JACKIE STUBITSCH		Signature JACKIE STUBITSCH		Telephone No. AC () (501) 228-4171																								
PO Discontinuance Coordinator Name JACKIE STUBITSCH		Location LITTLE ROCK, AR																										



09/06/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record  
SARATOGA  
Docket Number 1380800 - 71859

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

A handwritten signature in cursive script, appearing to read "David Camp".

DAVID CAMP  
District Manager



## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name, State, ZIP Code:	SARATOGA, AR, 71859-9998
EAS Level:	11
District:	ARKANSAS PFC
County:	HOWARD
Congressional District:	AR04
Proposal:	<input checked="" type="checkbox"/> Close <input type="checkbox"/> Consolidate
Reason For Propsed:	resigned
Alternate Service Proposed:	Rural Route Service
Customers Affected:	
Post Office Box:	102
General Delivery:	0
Rural Route:	0
Highway Contract Route (HCR):	0
City Route:	0
Intermediate Rural:	0
Intermediate HCR:	0
Total number of customers:	102

Date	Action
	Office suspended. Reason suspended:
	Suspension notice sent to Headquarters.
01/08/2011	Postmaster vacancy occurred. Reason: resigned
	OIC: Career: 0 Noncareer: 1 Other Employees: 1
05/09/2011	District manager authorization to study.
	Questionnaires sent to customers. Number sent: 260 Number Returned: 67
06/08/2011	Analysis: Favorable 3 Unfavorable 59 No Opinion 5
	Petition received. Number of signatures: 0
	Concerns expressed:
06/06/2011	Congressional inquiry received: Yes
	Concerns expressed:
	a large rural area needs a postal service within reasonable distance from thei homes
06/28/2011	Proposal and checklist sent to district for review.
	Government Relations and Retail Operations notified by district 10 days before the 60-day posting (PS Form 4920 attached).
06/28/2011	Proposal and Invitation for comments posted and round-dated.
09/06/2011	Proposal and Invitation for comments removed and round-dated.
	Comment Analysis:
	Favorable 0 Unfavorable 3 No Opinion 0 3
None	Premature PRC appeal received.
	Concerns expressed:
06/03/2011	Updated PS Form 4920 completed (if necessary).
09/06/2011	Certification of the official record.
	District transmittal of official record to vice president, Delivery and Retail, and copy of transmittal letter to vice president, Area Operations.
	Headquarters logged in official record (option entry).
	Record returned to district for additional consideration.
	Record returned as not warranted.
	Final determination posted at affected office(s) and round-dated.
	Final determination removed and round-dated.
	Postal Bulletin Post Office Change Announcement form sent to Headquarters.
	No appeals letter received from Headquarters.
	Appeal to PRC received.
	PRC opinion received on appeal:
	Affirmed: Remanded: USPS Withdrawn:
	Address management systems notified to updated AMS report.
	Discontinuance announced in Postal Bulletin No.: Effective date:

Review Coordinator/person most familiar with the case:

JACKIE STUBITSCH Name/Title	(501) 228-4171 Telephone Number
JACKIE STUBITSCH District Post Office Review Coordinator	(501) 228-4171 Telephone Number



09/06/2011

VICE PRESIDENT, DELIVERY AND POST OFFICE OPERATIONS  
UNITED STATES POSTAL SERVICE  
475 L'ENFANT PLAZA ROOM 5621  
WASHINGTON DC 20260-5621

SUBJECT: Official Record

Enclosed for your review and approval is the official record to discontinue the Saratoga Post Office.

All appropriate actions have been taken, and we have considered the concerns/comments of affected customers. The record has been thoroughly reviewed, and all necessary documentation is included. All documents in the record are numbered and contain docket and item numbers on each page and a chronological index of all documents in the record is included. Effective and regular service will be provided to community residents by permanently implementing the alternative service proposed.

Refer questions about this Post Office discontinuance to Jackie Stubitsch, Post Office Review Coordinator, at (501) 228-4231 or Harold Bennett Manager Post Office Operations.

A handwritten signature in cursive script, appearing to read "David Camp".

DAVID CAMP  
DISTRICT MANAGER  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

Enclosures:

One copy of record (<http://hqcsopps.usps.gov/public/dis/4G/P1380800.pdf>)  
Headquarters acknowledgment of receipt of official record (optional)  
Self-addressed envelope

cc: Vice President, SOUTHWEST Area (no enclosures)

### Headquarters Acknowledgment of Receipt of Official Record

The official record to consolidate the SARATOGA was received by 09/11/2011.  
Please contact the Headquarters coordinator at (916) 916-8315 or the address below for additional information regarding its status.

475 L'ENFANT PLAZA SW ROOM 6700  
WASHINGTON DC 20260-6700

Enclosure: (self-addressed envelope)

**\*Note:** The acknowledgment form is optional and to be used at the district's discretion. Please provide the following memorandum **and** **and a self-addressed return envelope** if you wish to receive an acknowledgment of Headquarters receipt of the record.



Date of Posting: 08/29/2011

Date of Removal: 10/31/2011



FINAL DETERMINATION TO CLOSE  
THE SARATOGA, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380800 - 71859

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.79 hrs per day.

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday, 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 ( 51 revenue units) in FY 2008; \$18,204 ( 47 revenue units) in FY 2009; and \$18,698 ( 49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 280 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-65 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The proposal to close the Saratoga Post Office was posted with an invitation for comment at the Saratoga Post Office and Columbus Post Office from June 29, 2011 to August 30, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers were concerned about a possible address change.  
**Response:** There will be no change in customer addresses.
2. **Concern:** Customers were concerned about having to travel to another Post Office for service.  
**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3. **Concern:** Customers were concerned about mail security.  
**Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. **Concern:** Customers were concerned about senior citizens.  
**Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

5. **Concern:** Customers expressed concern over the dependability of rural route service.
- Response:** Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while travelling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.
6. **Concern:** Customers expressed concern about having to erect a rural mailbox.
- Response:** Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.
7. **Concern:** Customers were concerned about obtaining services from the carrier.
- Response:** Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
- PURCHASING STAMPS BY MAIL**  
The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.
- PURCHASING POSTAL MONEY ORDERS**  
Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.
- SPECIAL SERVICES**  
Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.
- HOLDING MAIL**  
Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

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**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## II. EFFECT ON COMMUNITY

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriff's Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Pat's Burgers Gaithright Grocery. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

1. **Concern:** Customers expressed concern for loss of community identity.

**Response:** A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.
2. **Concern:** Customers felt closing the Post Office would cause property values to decline.

**Response:** There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.
3. **Concern:** Customers felt the loss of a Post Office would have a detrimental effect on the business community.

**Response:** Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.
4. **Concern:** Customers were concerned about the loss of a gathering place and an information center.

**Response:** Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.
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**Response:** Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

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The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

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### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.



**VI. SUMMARY**

This is the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(a), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

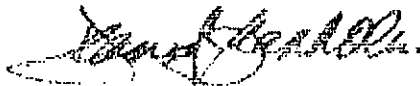
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There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

**VII. NOTICES**

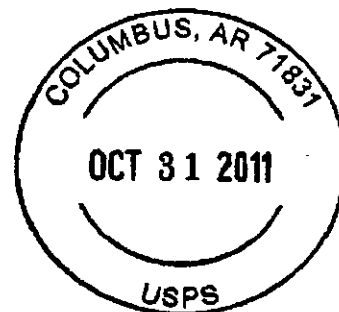
- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Saratoga Post Office and Columbus Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Saratoga Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saratoga Post Office and Columbus Post Office during normal office hours.



Dean J. Granholm  
Vice President of Delivery and Post Office Operations

09/26/2011

Date



FINAL DETERMINATION TO CLOSE  
THE SARATOGA, AR POST OFFICE  
AND CONTINUE TO PROVIDE  
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1380800 - 71859

## I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is issuing the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster position became vacant when the postmaster resigned on January 08, 2011. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office was studied for possible closing or consolidation due to the following reasons: This closure will make the Postal Service more efficient by moving the operations to the Columbus Post Office. This office is vacant and earns 1.78 hrs per day

The Saratoga Post Office, an EAS-11 level, provides service from 07:30 - 12:15 - 13:30 - 16:00 Monday - Friday, 08:30 - 10:00 Saturday and lobby hours of 24 hrs on Monday - Friday and 24 hrs on Saturday to 102 post office box or general delivery customers and 155 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 15 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$19,414 ( 51 revenue units) in FY 2008; \$18,204 ( 47 revenue units) in FY 2009; and \$18,898 ( 49 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On June 23, 2011, representatives from the Postal Service were available at Saratoga School to answer questions and provide information to customers. 70 customer(s) attended the meeting.

On June 08, 2011, 260 questionnaires were distributed to delivery customers of the Saratoga Post Office. Questionnaires were also available over the counter for retail customers at the Saratoga Post Office. 67 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 3 favorable, 59 unfavorable, and 5 expressed no opinion.

One congressional inquiry was received on June 06, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Columbus Post Office, an EAS-55 level office. Window service hours at the Columbus Post Office are from 8:30 to 2:30, Monday through Friday, and 8:30 to 2:30 on Saturday. There are 38 post office boxes available.

The proposal to close the Saratoga Post Office was posted with an invitation for comment at the Saratoga Post Office and Columbus Post Office from June 29, 2011 to August 30, 2011. The following additional concerns were received during the proposal posting period:

1. **Concern:** Customers were concerned about a possible address change.  
**Response:** There will be no change in customer addresses.
2. **Concern:** Customers were concerned about having to travel to another Post Office for service.  
**Response:** Services provided at the Post Office will be available from the carrier, and customers will not have to travel to another Post Office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Stamps are also available at many stores and gas stations where customers may already shop, online at usps.com, or by calling 1-800-STAMP-24.
3. **Concern:** Customers were concerned about mail security.  
**Response:** Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
4. **Concern:** Customers were concerned about senior citizens.  
**Response:** Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes or Centralized Box Units. Customers do not have to make a special trip to the Post Office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

**5. Concern:**

Customers expressed concern over the dependability of rural route service.

**Response:**

Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously each day.

**6. Concern:**

Customers expressed concern about having to erect a rural mailbox.

**Response:**

Customers are not required to erect rural mailboxes. Customers may apply to receive PO Box service from the administrative Post Office located or another location that is more convenient.

**7. Concern:**

Customers were concerned about obtaining services from the carrier.

**Response:**

Most retail services provided at the post office are available from the carrier and do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

**PURCHASING STAMPS BY MAIL**

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using a Stamps by Mail order form, available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

**PURCHASING POSTAL MONEY ORDERS**

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

**SPECIAL SERVICES**

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

**HOLDING MAIL**

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

**Some advantages of the proposal are:**

1. The rural and contract carriers may provide retail services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
2. Customers opting for carrier service will have 24-hour access to their mail.
3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers.

4. CBU's can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
5. Customers opting for carrier service will not have to pay post office box fees.
6. Saves time and energy for customers who drive to the post office to pick up mail.

**Some disadvantages of the proposal are:**

1. The loss of a retail outlet. Retail services may be provided by the rural or contract delivery carrier.
2. Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
3. A change in the mailing address. The community name will continue to be used in the new address. A carrier route address will be assigned.

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

## **II. EFFECT ON COMMUNITY**

Saratoga is an unincorporated community located in HOWARD County. The community is administered politically by Howard County. Police protection is provided by the Howard Co Sheriffs Office. Fire protection is provided by the Saratoga Volunteer Fire Dept. The community is comprised of farmers and retirees and those who commute to work at nearby communities and may work in local businesses.

Businesses and organizations include: Pat's Burgers Gathright Grocery. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Saratoga Post Office will be available at the Columbus Post Office. Government forms normally provided by the Post Office will also be available at the Columbus Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed from questionnaires, the community meeting, on the petition, and on the congressional inquiry:

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|--------------------|--|
| 1. <b>Concern:</b> | Customers expressed concern for loss of community identity.  |
| <b>Response:</b>   | A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the Community name and ZIP Code in addresses.  |
| 2. <b>Concern:</b> | Customers felt closing the Post Office would cause property values to decline.   |
| <b>Response:</b>   | There is no evidence to indicate that property values decline when a Post Office is discontinued. There has been minimal growth in the area and carrier service can accommodate any future growth.   |
| 3. <b>Concern:</b> | Customers felt the loss of a Post Office would have a detrimental effect on the business community.  |
| <b>Response:</b>   | Businesses generally require regular and effective postal services, and these will always be provided to the community. Questionnaire responses revealed that customers will continue to use local businesses if the Post Office is discontinued.  |
| 4. <b>Concern:</b> | Customers were concerned about the loss of a gathering place and an information center.  |
| <b>Response:</b>   | Residents may continue to meet informally, socialize, and share information at the other businesses, churches and residences in town.  |
| 5. <b>Concern:</b> | Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities.   |
| <b>Response:</b>   | Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings with this change. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses |

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this final determination will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster position became vacant when the postmaster resigned on January 08, 2011. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. Since the postmaster vacancy an OIC has been installed to operate the office.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 51,129 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA)	\$ 33,168
Fringe Benefits @ 33.5%	\$ 11,111
Annual Lease Costs	<u>+ \$ 6,850</u>
Total Annual Costs	\$ 51,129
Less Annual Cost of Replacement Service	<u>- \$ 0</u>
Total Annual Savings	<u>\$ 51,129</u>

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

**VI. SUMMARY**

This is the final determination to close the Saratoga, AR Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Columbus Post Office, located six miles away.

The postmaster resigned on January 08, 2011. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. The mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Saratoga Post Office provided delivery and retail service to 102 PO Box or general delivery customers and 155 delivery route customers. The daily retail window transactions averaged 15. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a Post Office for service. The Postal Service will save an estimated \$51,129 annually. A disadvantage to some will be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

**VII. NOTICES**

- A. **Support Materials.** Copies of all materials upon which this final determination is based are available for public inspection at the Saratoga Post Office and Columbus Post Office during normal office hours.
- B. **Appeal Rights.** This final determination to close the Saratoga Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ave NW, Suite 200, Washington DC 20268-0001. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Saratoga Post Office and Columbus Post Office during normal office hours.



Dean J Granholm  
Vice President of Delivery and Post Office Operations

09/26/2011

Date



09/29/2011

OFFICER-IN-CHARGE/POSTMASTER  
Saratoga Post Office

SUBJECT: Letter of Instructions Regarding Posting of the Saratoga Post Office Final Determination  
Docket No. 1380800 - 71859

Please post in the lobby the enclosed final determination to close the Saratoga Post Office. The final determination must be posted in a prominent place from 09/29/2011 through close of business on 10/31/2011. It must be posted for at least 30 days and the first day does not count. Additionally, please take down the posted "Notice of Taking Proposal and Comments under Internal Consideration" and return to this office.

Round-date stamp the cover of the final determination on the date of posting and on the date of removal. Please send the final determination to me by close of business on 11/01/2011.

Additional copies of the final determination are enclosed. Provide them to customers upon request.

Also enclosed is the official record upon which this final determination is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in Administrative Support Manual. If you do not have photocopy equipment, take the customer's name, address and telephone number and contact the district for needed copies.

If there are any questions, please contact me at (501) 228-4231.

Sincerely,

A handwritten signature in black ink, appearing to read "Jackie Stubitsch", with a stylized flourish at the end.

JACKIE STUBITSCH  
POST OFFICE REVIEW COORDINATOR  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100



**Enclosures:**  
**Final Determination Official Record**



09/26/2011

DISTRICT MANAGER  
420 NATURAL RESOURCES DR  
LITTLE ROCK, AR 72205-4100

ATTENTION: Post Office Review Coordinator

SUBJECT: Final Determination- SARATOGA

The final determination to discontinue the subject Post Office is enclosed, along with a Postal Bulletin announcement form to be completed and returned to this office through the district.

Please provide public notice by prominently posting a copy of the final determination in the appropriate Post Office. Make a copy of the completed record available for public inspection during normal working hours at the Post Office during the mandatory 30-day posting period. Please note that the first day of the actual 30-day posting period begins at day "zero".

**POSTAL BULLETIN – POST OFFICE CHANGE ANNOUNCEMENT**

Complete the enclosed Postal Bulletin Post Office Change Announcement form in its entirety and send it to this office (in triplicate) on the day the final determination is removed. One form will be used to document the official record, one sent to the Accounting Systems Development office, and the third copy will be forwarded to the Headquarters Address Management. Please note that Headquarters Address Management will not announce any Post Office closing or consolidation except when requested in writing by this office. Announcement form mailing instructions are provided at the bottom of the form.

**APPEAL**

Providing there are no appeals to the Postal Rate Commission, the office will be officially discontinued the first Saturday that falls 60 days after posting the final determination. If the final determination is appealed, we will furnish you with appropriate instructions. Please contact this office if a different date is needed for the official discontinuance. It must be noted, however, that the law prohibits discontinuance sooner than 60 days after the date the final determination was posted.

**NATIONAL FIVE-DIGIT ZIP CODE AND POST OFFICE DIRECTORY UPDATE**

Please coordinate with your Address Management System (AMS) unit to make sure that the AMS database is updated according to existing Headquarters Address Management instructions. That request, however, shall not be made until this office has notified you in writing that no appeals are pending.

**OFFICIAL RECORD**

Chronologically file this memorandum in your copy of the official record. All final determination postings must be added to the record at the end of the 30-day public posting period. Do not send them to Headquarters. The official record should be archived at the district by the Post Office discontinuance coordinator after the appeal decision is rendered and/or the Post Office change announcement has appeared in the Postal Bulletin.

If you have any questions, please contact Rich Rudez at (202) 268-5062.

Thank you for your assistance.

A handwritten signature in black ink, appearing to read "Dean J Granholm".

Dean J Granholm  
Vice President Delivery and Post Office Operations

Enclosure: (2)

cc:  
Vice President, Area Operations, SOUTHWEST Area